

TO: Honorable Mayor and Members of the City Council

FROM: Patrick Urich, City Manager 

DATE: July 6, 2023

SUBJECT: Issues Update

The following are issues related to the City for the weekly Issues Update. Please let me know if there are additional items you believe should be included.



Community Development Department Kicks off Great Neighbor Appreciation Week with Citywide Cleanups

On Saturday, July 8th from 9:00 AM – 11:00 AM, the Community Development Department is hosting citywide cleanups to kick off Great Neighbor Appreciation Week.

Community members, community groups, and businesses are invited to help staff celebrate our community through beautification efforts. There will be cleanups at multiple locations across the City:

MLK Jr. Park

825 W McBean Street, Peoria, IL 61602

Morton Square Park

901 NE Monroe Street, Peoria, IL 61603

McClure Library

315 W McClure Avenue, Peoria, IL 61604

East Bluff Community Center

512 E Kansas Street, Peoria, IL 61603

West Main Street

714 W Main Street, Peoria, IL 61606



**JOIN US
for a
CITYWIDE
CLEANUP**



**SATURDAY, JULY 8
9 AM - 11 AM**



- **MLK Jr. Park**
825 W McBean St
- **Morton Square Park**
901 NE Monroe St
- **East Bluff Community Center**
512 E Kansas St
- **McClure Library**
315 W McClure Ave
- **West Main Street**
714 W Main St



GREAT NEIGHBOR APPRECIATION WEEK

JULY 8 - JULY 14

SATURDAY, 7/8 | 9:00 AM - 11:00 AM

CITYWIDE CLEANUP

- McClure Library, 315 W McClure Ave.
- MLK Jr. Park, 825 W McBean St.
- Morton Square Park, 901 NE Monroe St.
- East Bluff Community Center, 512 E Kansas St.
- West Main Street, 714 W Main St.

MONDAY, 7/10

NONPROFIT APPRECIATION DAY

TUESDAY, 7/11

CODE ENCOURAGEMENT DAY

CITY COUNCIL PROCLAMATION: CITY HALL, 6 PM

WEDNESDAY, 7/12

LOCAL BUSINESS APPRECIATION DAY

THURSDAY, 7/13 | 11:30 AM - 1:00 PM

DOWNTOWN CLEANUP

- City Hall, 419 Fulton St.

FRIDAY, 7/14

CODE ENCOURAGEMENT DAY



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@AppreciatePeoria**



The Community Development Department is hosting its 8th annual Great Neighbor Appreciation Week for the week of July 8th through July 14th. This week is set aside to celebrate and recognize our community members who consistently go above and beyond to make our city a great place to live.

For more information about Great Neighbor Appreciation Week, please contact Neighborhood Enhancement Coordinator Kaylee Drea at 309-494-8624 or [by email](#).

Saturday, July 8th- City Wide Cleanup Event from 9:00 AM – 11:00 AM

Monday, July 10th- Nonprofit Appreciation Day

Citywide, 9:00 AM – 3:00 PM

Tuesday, July 11th – Code Encouragement Day

Citywide, 9:00 AM- 3:00 PM

Wednesday, July 12th - Local Business Appreciation Day

Citywide, 9:00 AM – 3:00 PM

Thursday, July 13th - Downtown Cleanup

City Hall, 419 Fulton Street, Peoria, IL 61602, 11:30 AM – 1:00 PM

Friday, July 14th- Code Encouragement Day

Citywide, 9:00 AM- 3:00 PM

COMMUNITY DEVELOPMENT DEPARTMENT TO HOST DOWNTOWN CLEANUP ON THURSDAY, JULY 13th

GREAT NEIGHBOR APPRECIATION WEEK
DOWNTOWN CLEANUP

THURSDAY, JULY 13
11:30 AM - 1:00 PM

PEORIA CITY HALL
419 FULTON STREET

Follow us on Instagram
[@AppreciatePeoria](#)

Community Development Department to Host Downtown Cleanup on Thursday, July 13th

The Community Development Department is hosting a Downtown Cleanup on Thursday, July 13th from 11:30 AM – 1:00 PM. City staff from all departments and community members are invited to participate in the beautification effort as part of Great Neighbor Appreciation Week.

For more information on Great Neighbor

Appreciation Week or future community cleanup events, please contact Neighborhood Enhancement Coordinator Kaylee Drea at 309-494-8624 or [by email](#).

Community Development Staff Engage with Community Members at the Riverfront Market

On Saturday, July 1st from 8:00 AM - 12:00 PM, Community Development staff attended the Riverfront Market to share information about our upcoming cleanups and grant opportunities and to encourage community members to give their input in the 2023 Strategic Plan.

For more information, please contact Neighborhood Enhancement Coordinator Kaylee Drea at 309-494-8624 or [by email](mailto:kaylee.drea@cityofpeoria.com).



Community Development - Housing Rehabilitation Program is still Accepting Applications

The Housing Rehabilitation Program is still accepting applications. This program provides a 50/50 matching grant with up to \$15,000 of assistance to property owners of single-family residential properties within Qualified Census Tracts (QCT) for exterior building and site improvements.

To qualify for assistance, the homeowner must be located within a QCT and the total household income must be at or below 120% of the area median income by household size. Applicants must have homeowner's insurance, be current on their property taxes, cannot owe any fees or fines to the City of Peoria, and cannot have any environmental code violations.

To view income qualification requirements and whether the property is within a QCT, please visit the [Housing Rehabilitation Program page](#).

Applications, along with a brief training recording, are available at the above link. Applications will be accepted and reviewed until the funds are exhausted.

For more information, please contact Project Coordinator Lane Andrews at 309-494-8636 or [by email](mailto:lane.andrews@cityofpeoria.com).

Peoria County - Central Illinois Emergency Expo Returns July 20



The public is invited to the Central Illinois Emergency Expo on Thursday, July 20 at The Shoppes at Grand Prairie from 4-7 p.m. Numerous local emergency response agencies will display their emergency equipment in the parking lot between Dick's Sporting Goods and IL Route 91. Families are invited to explore vehicles, talk with professional first responders, and try on gear during this free community event.

Emergency equipment featured at the Expo includes multiple fire engines and apparatuses, a medical helicopter, police cruisers and armored vehicles, rescue boats, and much more!

The following agencies are scheduled to participate in this free public event:

- Advanced Medical Transport
- Akron-Princeville Fire Protection District
- Ameren
- Bradley University Police Department
- Brimfield Community Fire Protection District
- Chillicothe Community Fire Protection District
- CityLink
- Civil Air Patrol
- Dunlap Community Fire Protection District
- Federal Correctional Institution
- Fon du Lac Park District Police
- Illinois Air National Guard
- Illinois American Water
- Illinois Department of Natural Resources/Conservation Police
- Illinois State Police
- Logan-Trivoli Fire Protection District
- OSF Children's Hospital of Illinois
- OSF Emergency Management
- OSF Life Flight
- Peoria County Emergency Management Agency
- Peoria County Amateur Radio Emergency Service
- Peoria County Coroner
- Peoria County ETSB-911
- Peoria County Sheriff's Office
- Peoria County State's Attorney's Office
- Peoria Fire Department
- Peoria Heights Police Department
- Peoria Park District Police
- Peoria Police Department
- Pink Heals
- Salvation Army – Heartland Division
- Tazewell County Sheriff's Office

Thank you to the Peoria County EMA and Peoria County Sheriff's Office for underwriting this event. Find more information and any day-of weather information at www.peoriacounty.gov/449.



**Central Illinois
Emergency Expo**
Thursday, July 20 • 4-7 pm • FREE
at The Shoppes at Grand Prairie

Family-Friendly
Community Event!

Talk with first responders in our community & get an up-close look at their equipment!

- Meet a firefighter, try on gear, and spray a fire hose
- Watch a medical helicopter land and go inside it
- Turn on the sirens in a squad car
- Check out the inside of an ambulance
- Walk through a tactical response truck
- Sit on a motorcycle unit

Follow us for more event details!
Facebook: @peoriacountygov • Instagram: @peoriacounty • Web: www.peoriacounty.gov

Hosted by the Peoria County Sheriff's Office and Peoria County Emergency Management Agency.



Peoria Public Schools Update

Peoria Public Schools is partnering with the Peoria Police Department and Peoria Park District to bring safe and fun summer events for all families in Peoria.

- Friday, July 7th, Sterling Middle School, 4:30pm - 7:30pm
- Tuesday, July 11th, Glen Oak Park, 12:00pm - 5:00pm
- Friday, July 14th, Woodruff Career & Tech, 4:30pm -

7:30pm

- Friday, July 28th, Manual

High School,

4:30pm -

7:30pm

The flyer features logos for Peoria Police and Peoria Public Schools at the top. The main title reads "SUMMER SAFE ZONES GATHER, LEARN, PLAY FAMILY FUN FOR ALL!". Below the title are four green rounded rectangles containing event details: Friday, July 7th at Sterling Middle School (4:30pm - 7:30pm); Tuesday, July 11th at Glen Oak Park (12:00pm - 5:00pm); Friday, July 14th at Woodruff Career & Tech (4:30pm - 7:30pm); and Friday, July 28th at Manual High School (4:30pm - 7:30pm). At the bottom, there is a signpost with four directional arrows (North, South, East, West) and a QR code. The footer text states: "Peoria Police Department in partnership with Peoria Public Schools and Peoria Park District".

With gratitude,

Sharon Desmoulin-Kherat,
Superintendent

Issues Update
July 6, 2023

Community Development Weekly Report

- Please see attached

Peoria Cares June Monthly Report

- Please see attached

WEEKLY DEVELOPMENT ACTIVITY REPORT

CITY OF PEORIA – COMMUNITY DEVELOPMENT DEPARTMENT

Date: 07/05/2023

This summary document is produced on a weekly basis. It is used as an agenda for the City Development Review Board and as a transparency tool to allow the public to be aware of development in Peoria.

1. Summary Information

- **One Stop Shop** is held every Monday at 1:30 PM in City Hall. This is a free service for anyone who wants to discuss development with staff from various City departments, local utility companies, the Health Department, and CityLink.
- **Development Center Permits** can typically be issued immediately and/or do not require an extensive review period. These permits include most trade (electrical, plumbing, HVAC, etc.) permits, repair permits, new single-family residential construction, alteration/additions, and demolitions.
- Each permit application includes a self-reported value of the project. The **Total Value of Development (YTD)** is the sum of these reported values.

	This Week	YTD
One Stop Shop Customers	0	32
Development Center Permits Issued	21	1627
Total Value of Development	\$ 1,070,220	\$ 97,550,617

2. Development Review Board Projects

- The **Development Review Board** is a group of City staff, local utility representatives, and other local government agencies that review and comment on more complex development applications and cases that are required to go to a public hearing.
- Items listed below with the prefixes HPC, PZC or ZBA in the first column are considered **Plans**. **Plans** are development applications that require multiple departments to review for compliance and include a public hearing before a City Commission; in some cases, **Plans** may also require a final decision by the City Council.
- All other items listed below are **Building Permits**. **Building Permits** are development applications that require multiple departments to review for compliance but do not require a public hearing or City Council review.
- The **Staff Assigned** to each item is the primary contact person for any inquires.

Plan/Permit #	Address	Type	Description	Council District	Planner Assigned
COM-9306-2023	730 SW Jefferson Ave	Commercial Alteration	Int. Alt. – Dozer Park	1	JN
COM-9348-2023	7713 N Orange Prairie Rd	New Commercial	Multi-Tenant Commercial – Aqua Tots	4	JH
HPC-1456-2023	1018 W Moss Ave	Historic Preservation Commission	Certificate of Appropriateness	2	KW

WEEKLY DEVELOPMENT ACTIVITY REPORT

CITY OF PEORIA – COMMUNITY DEVELOPMENT DEPARTMENT

Additional Activity

- These projects are not subject to review by the Development Review Board.

Plan/Permit #	Address	Type	Description	Council District	Planner Assigned
RES-9327-2023	7620 N Galena Rd	New Single-Family Home	NSFD	5	BE
SIGN-9336-2023	7024 N University St	Permanent Sign	1 Wall Sign – Tadoughs	5	BE

3. Certificates of Occupancy Issued

- **Certificates of Occupancy** are issued after the work authorized by a permit has been inspected and substantially meets all applicable codes and regulations.

Address	Type	Business Name	Council District
-	-	-	-

4. Land Bank Activity

- The **City Land Bank** acquires properties to hold for future development, it transfers properties to new owners when possible, and it demolishes unsafe and abandoned structures to reduce blight in the community.

Properties Acquired			
Parcel Number	Address	Council District	Received Through
-	-	-	-

Properties Transferred to New Owner			
Parcel Number	Address	Council District	Transferred Through
-	-	-	-

Properties Demolished			
Parcel Number	Address	Council District	Ownership Type and Reason
18-08-260-010	1023 W John G Gwynn Jr Ave	1	City - Planned
18-08-280-005	908 W Third Ave	1	City - Planned

**WEEKLY DEVELOPMENT ACTIVITY REPORT
CITY OF PEORIA – COMMUNITY DEVELOPMENT DEPARTMENT**

5. Peoria City/County Health Department License Information

- The **Peoria City/County Health Department** licenses multiple types of food establishments. The information in this table is provided for informational purposes only.

Address	Business Name	Description	Council District
-	-	-	-

Community Development Department Contact Information Staff who are typically assigned to manage development applications.	
<p>Leah Allison (LA) <i>Asst. Director of Com. Dev.</i> 494-8667</p> <p>Josh Naven (JN) <i>Senior Urban Planner</i> 494-8657</p> <p>Kerilyn Weick (KW) <i>Senior Urban Planner</i> 494-8606</p> <p>Julia Hertaus (JH) <i>Urban Planner</i> 494-8649</p> <p>Blake Eggleston (BE) <i>Urban Planner</i> 494-8612</p>	<p>Rich Storm (RS) <i>Building Safety Manager</i> 494-8632</p> <p>Matt Ziller (MZ) <i>Building Inspector</i> 494-8628</p> <p>Craig Reid (CR) <i>Building Inspector</i> 494-8925</p> <p>Issac Garcia (IG) <i>Building Inspector</i> 494-8921</p>

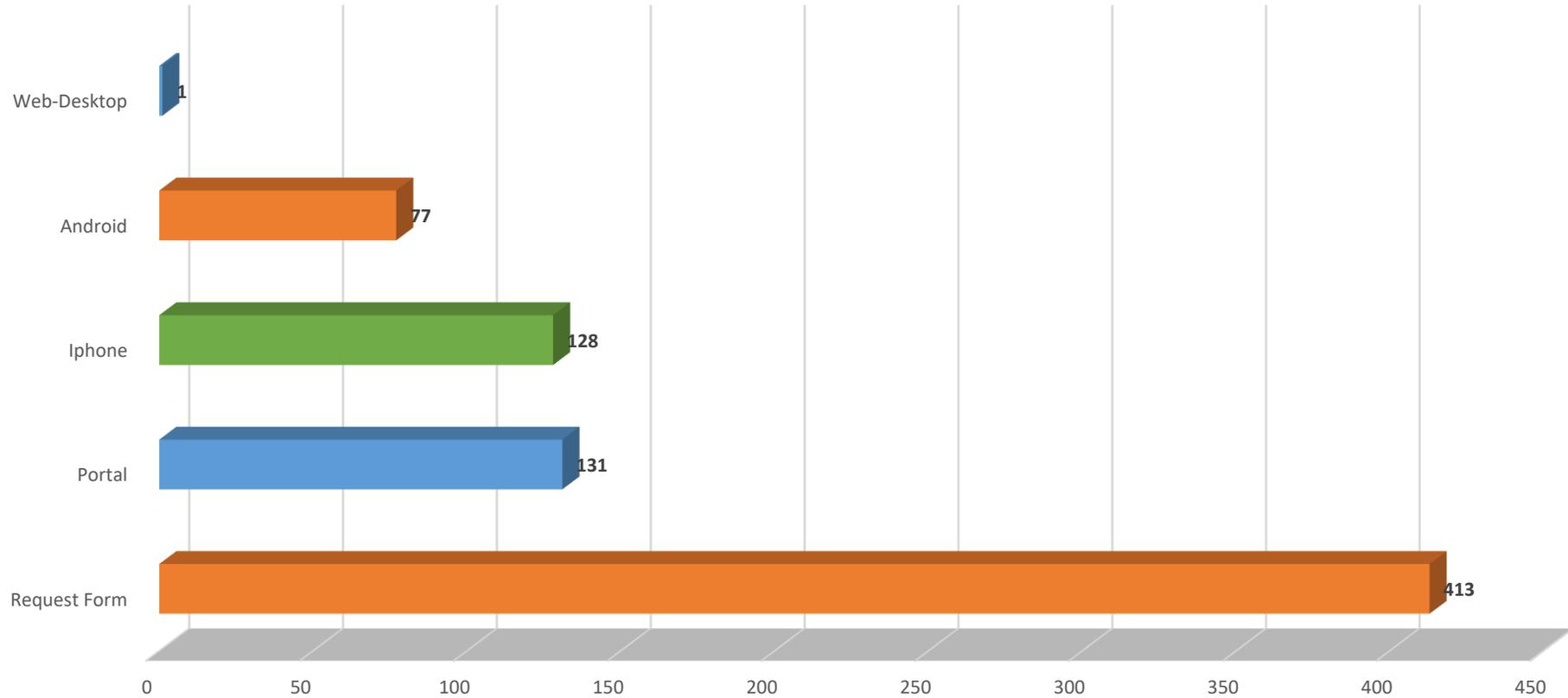
Peoria Cares



2023 Monthly Report

***From: The Office of the City Manager
Presented to: City of Peoria, Mayor and Council Members
June 2023***

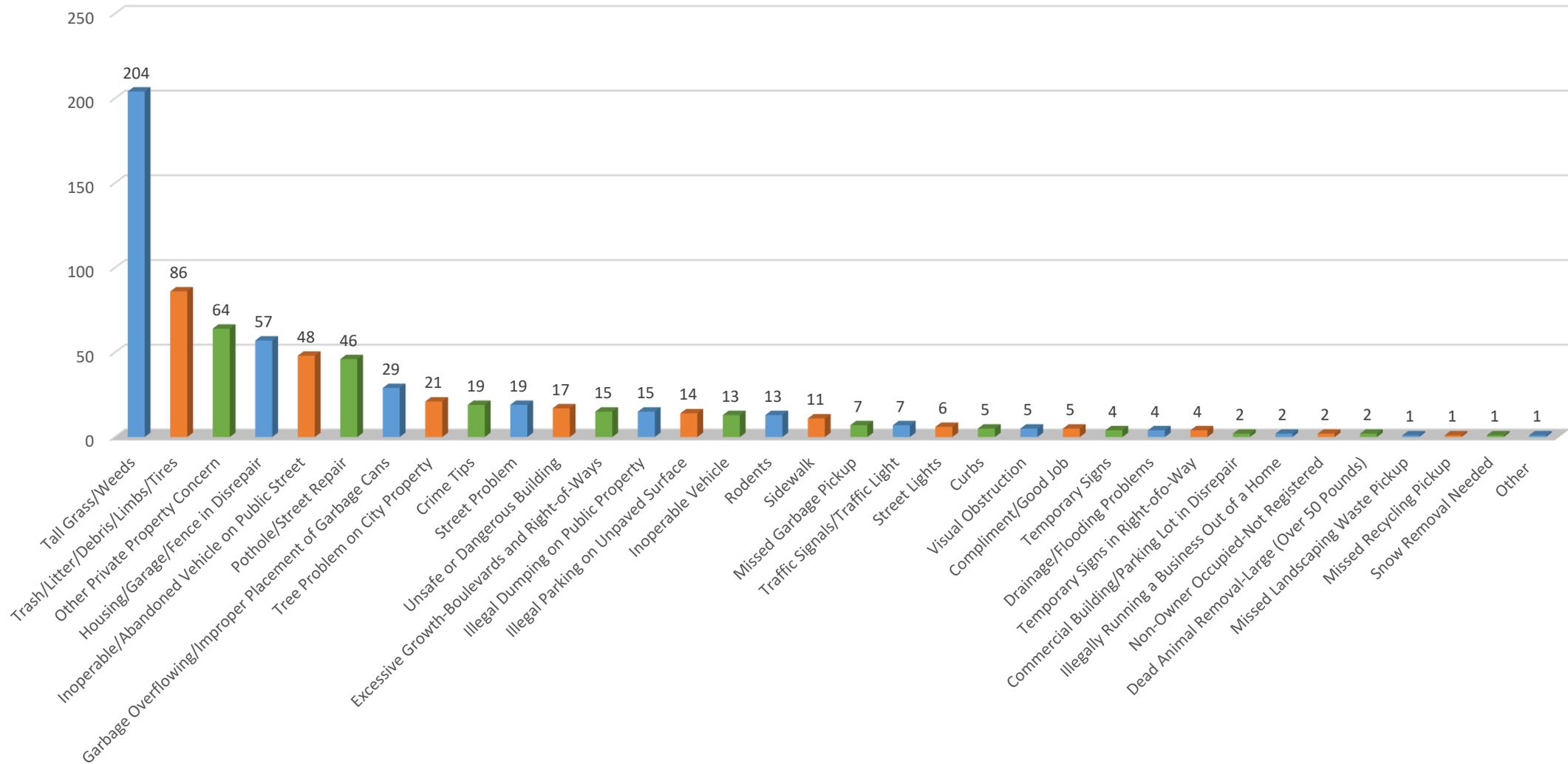
Peoria Cares Communication Transactions During the Month of June 2023



Total number of cases received: 750



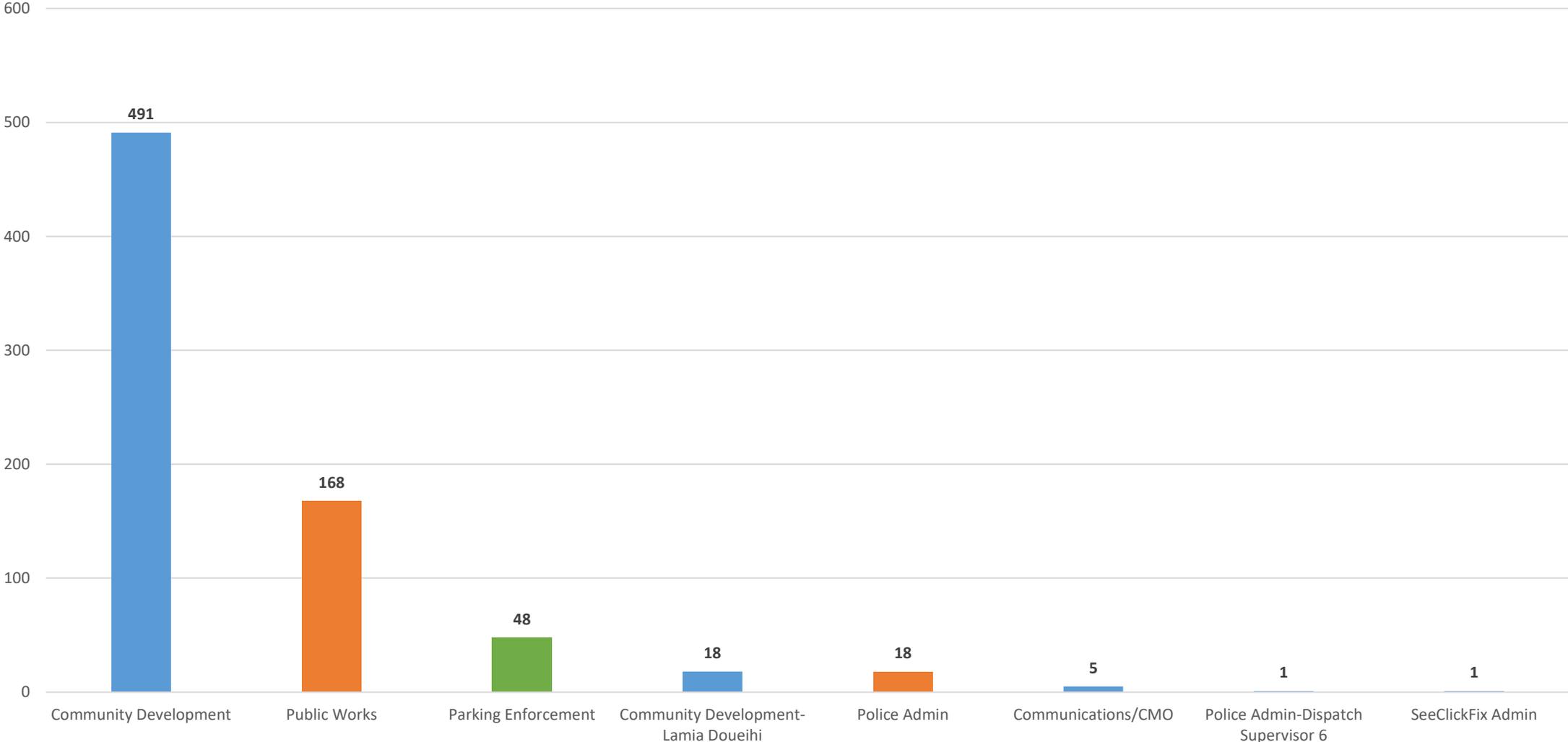
Peoria Cares June 2023 Complaints by Category



Total number of cases received: 750



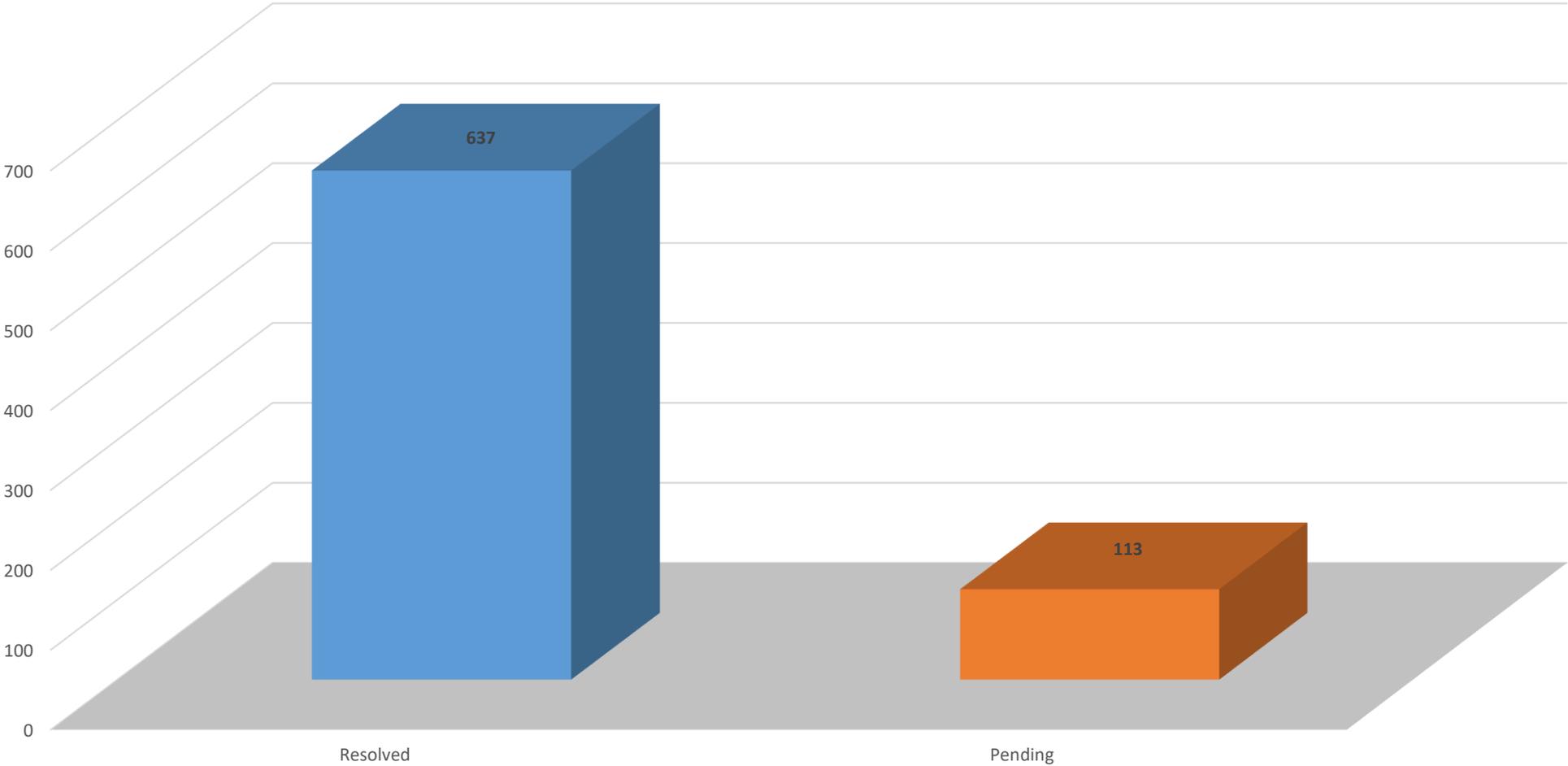
Peoria Cares June 2023 Complaints by Department



Total number of cases received: 750



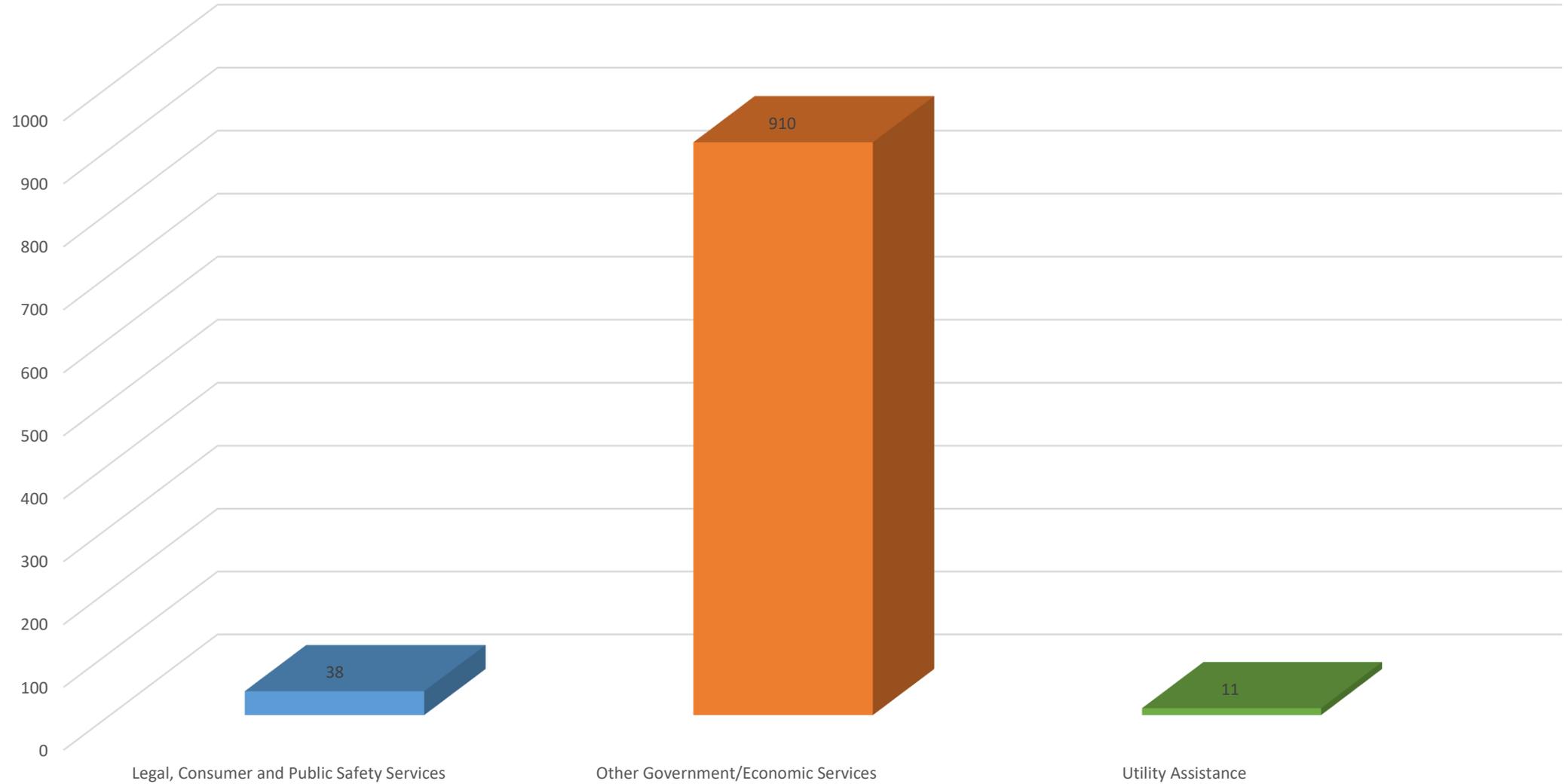
Peoria Cares June 2023 Complaint Status (as of 7/5/23)



There are 113 pending tickets from this reporting period as of 07/05/2023.



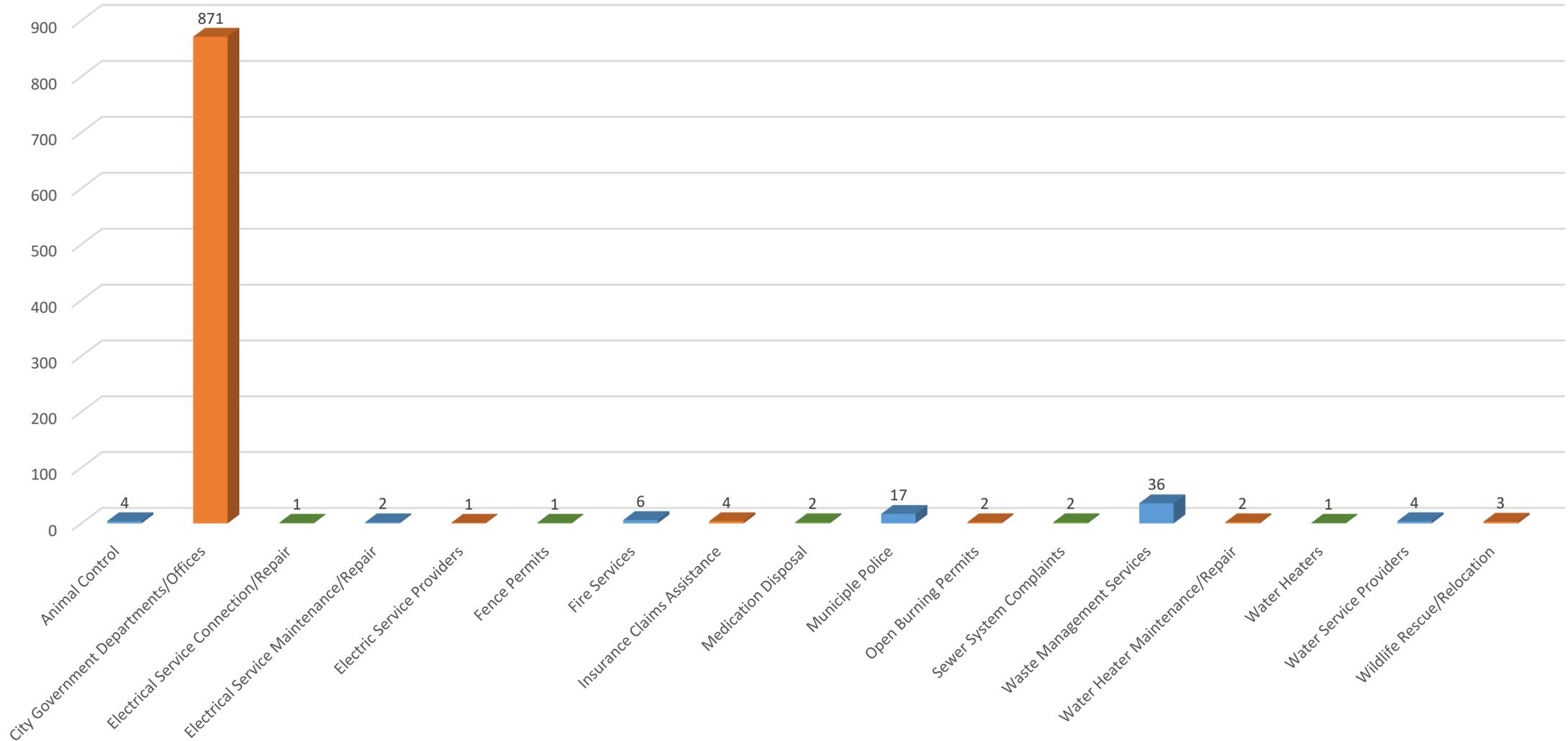
Overall Need Category of Peoria Cares Calls Not Resulting in a Peoria Cares Ticket- June 2023



An additional 959 calls were received that did not fit the Peoria Cares case criteria. These calls are inclusive of 10 calls regarding the Electric Aggregation Program

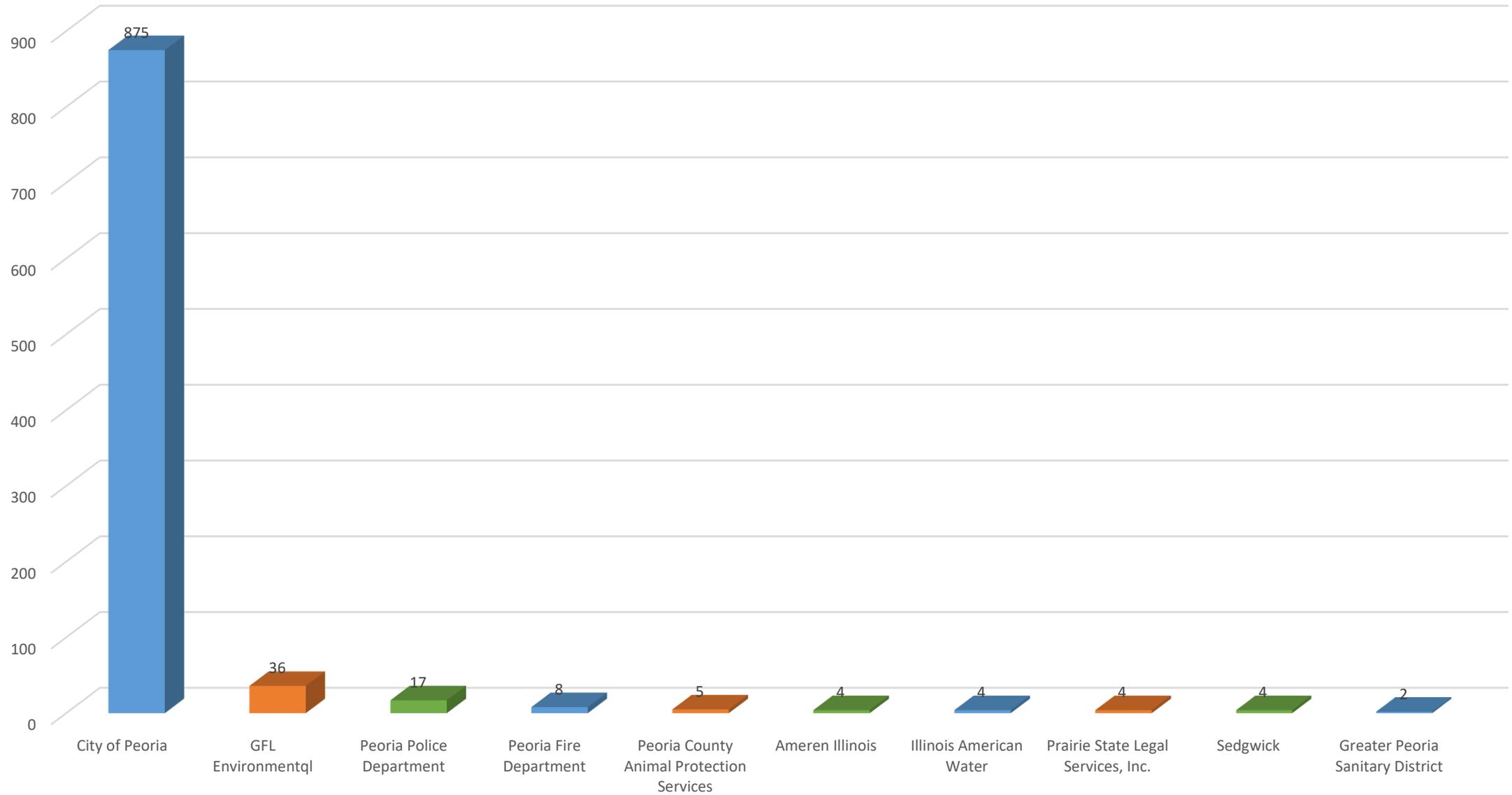


Service Needs of Peoria Cares Calls Not Resulting in a Peoria Cares Ticket- June 2023

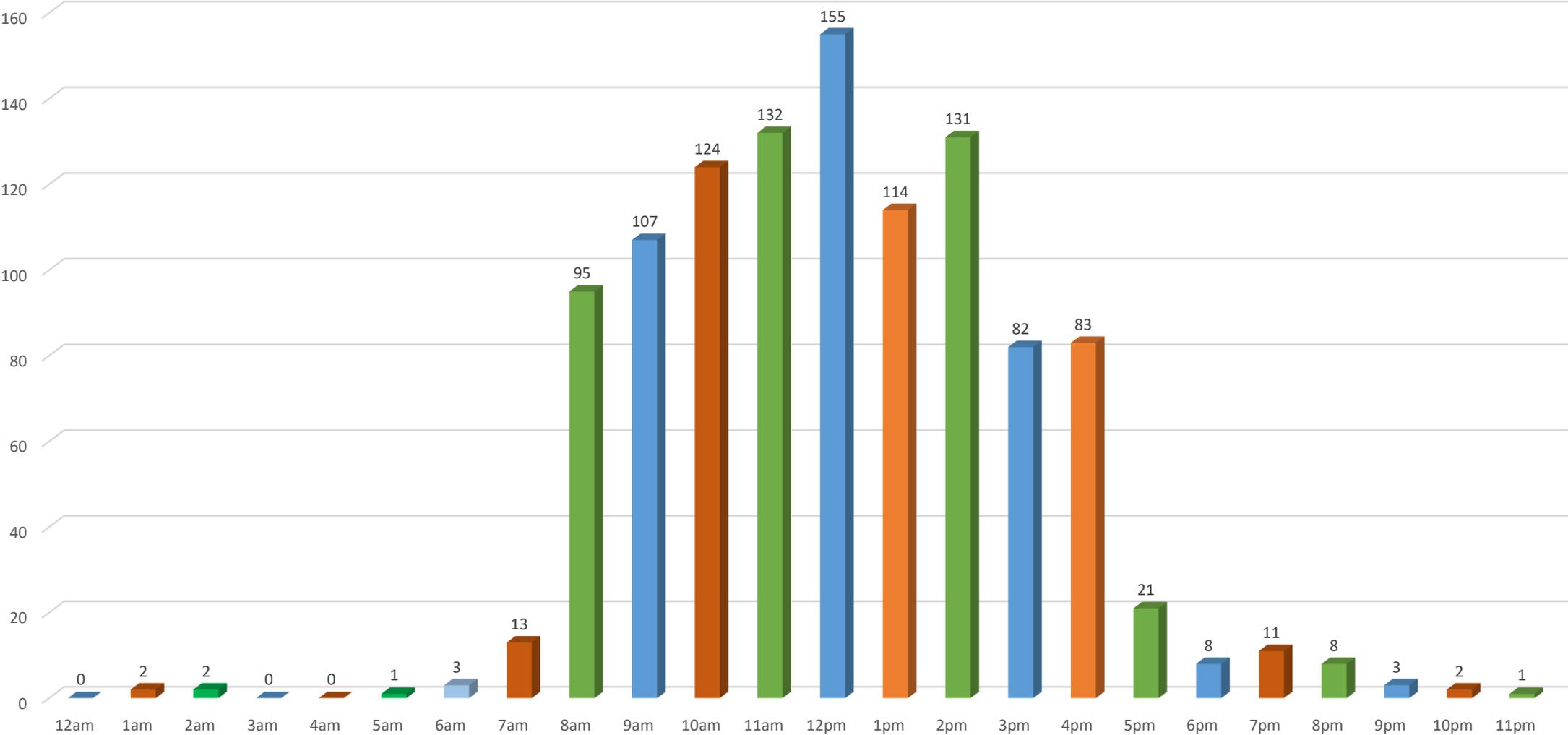


An additional 959 calls were received that did not fit the Peoria Cares case criteria. These calls are inclusive of 10 calls regarding the Electric Aggregation Program.

Referrals of Peoria Cares Calls Not Resulting in a Peoria Cares Ticket- June 2023



Peoria Cares Calls by Time of Day - June 2023



Return calls are made the same business day to each citizen if their call is missed during operational hours or the next business day if it comes in after hours/weekend hours.



Peoria Cares Calls by Day of Week – June 2023

DATE	N/A's	TICKETS	TOTAL PC	211 TOTAL	DAY TOTAL	% TICKETS	% DAY TOTAL
1-Jun	56	13	69	27	96	18.84%	71.88%
2-Jun	50	24	74	34	108	32.43%	68.52%
3-Jun	3	0	3	9	12	0.00%	25.00%
4-Jun	1	1	2	12	14	50.00%	14.29%
5-Jun	67	28	95	60	155	29.47%	61.29%
6-Jun	52	11	63	40	103	17.46%	61.17%
7-Jun	43	18	61	39	100	29.51%	61.00%
8-Jun	56	12	68	40	108	17.65%	62.96%
9-Jun	44	11	55	28	83	20.00%	66.27%
10-Jun	3	0	3	13	16	0.00%	18.75%
11-Jun	3	1	4	6	10	25.00%	40.00%
12-Jun	57	15	72	43	115	20.83%	62.61%
13-Jun	41	14	55	42	97	25.45%	56.70%
14-Jun	58	17	75	38	113	22.67%	66.37%
15-Jun	47	14	61	33	94	22.95%	64.89%
16-Jun	50	12	62	30	92	19.35%	67.39%
17-Jun	4	2	6	7	13	33.33%	46.15%
18-Jun	2	0	2	4	6	0.00%	33.33%
19-Jun	27	10	37	33	70	27.03%	52.86%
20-Jun	50	13	63	45	108	20.63%	58.33%
21-Jun	69	9	78	35	113	11.54%	69.03%
22-Jun	36	17	53	42	95	32.08%	55.79%
23-Jun	50	15	65	40	105	23.08%	61.90%
24-Jun	6	0	6	11	17	0.00%	35.29%
25-Jun	0	0	0	1	1	0.00%	0.00%
26-Jun	40	9	49	58	107	18.37%	45.79%
27-Jun	47	18	65	32	97	27.69%	67.01%
28-Jun	40	11	51	45	96	21.57%	53.13%
29-Jun	33	14	47	33	80	29.79%	58.75%
30-Jun	63	17	80	37	117	21.25%	68.38%
	1098	326	1424	917	2341	20.60%	52.49%

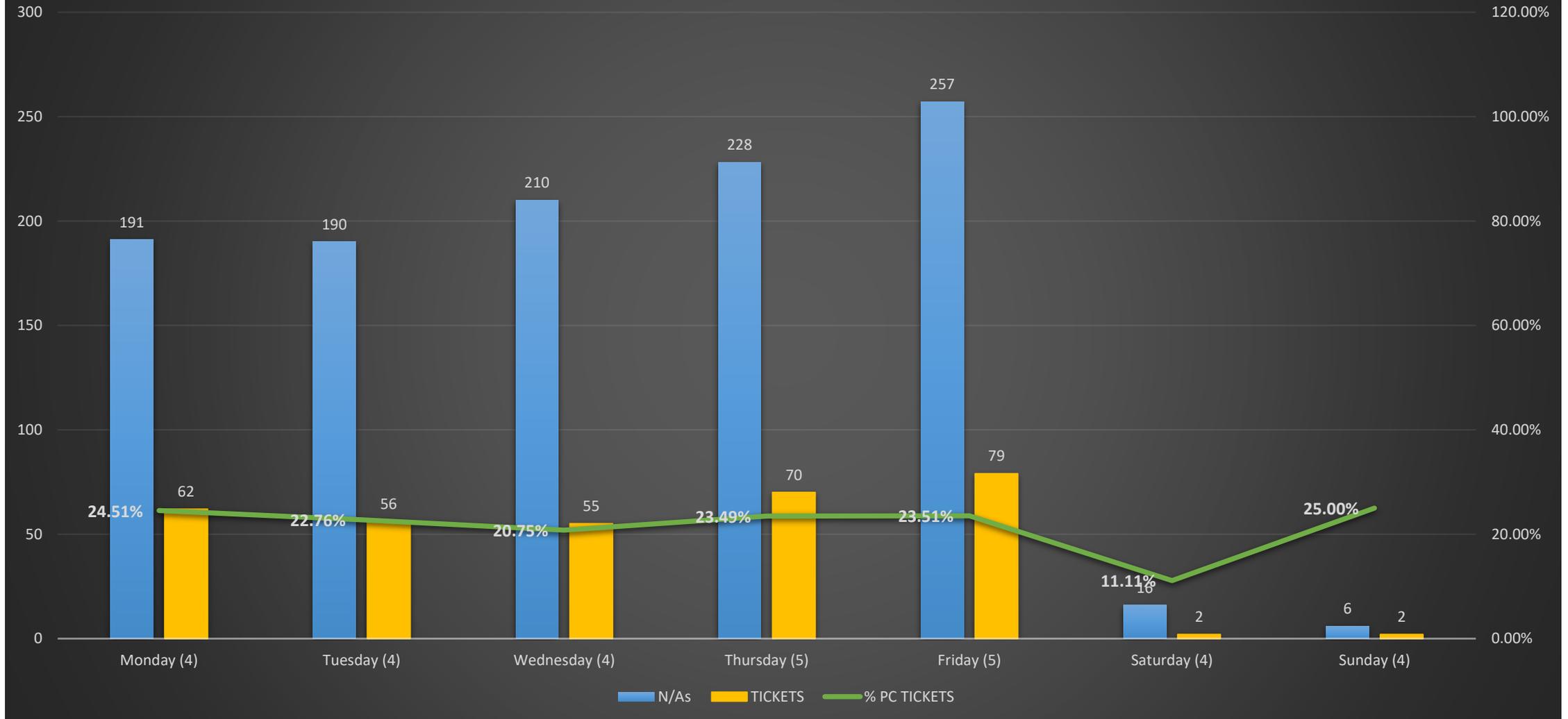
DAY OF WEEK	N/As	TICKETS	TOTAL PC	% PC TICKETS
Monday (4)	191	62	253	24.51%
Tuesday (4)	190	56	246	22.76%
Wednesday (4)	210	55	265	20.75%
Thursday (5)	228	70	298	23.49%
Friday (5)	257	79	336	23.51%
Saturday (4)	16	2	18	11.11%
Sunday (4)	6	2	8	25.00%

- N/A's are calls that came in on the Peoria Cares line that did not result in a Peoria Cares ticket
- % Tickets refers to the percentage of tickets that were created from the calls that came in on the Peoria Cares line
- % Day Total is the percentage of calls that came through on the Peoria Cares line versus the rest of the Call Center's phone calls.

These numbers only reflect phone calls; they do not include emails, walk-ins, or website submissions. Those numbers are reflected in earlier slides. Some phone calls result in multiple Peoria Cares tickets.



Peoria Cares Call Totals by Day of Week - June 2023



These numbers only reflect phone calls; they do not include emails, walk-ins, or website submissions. Those numbers are reflected in earlier slides. Some phone calls result in multiple Peoria Cares tickets.