



**OFFICE OF THE CITY MANAGER**



**TO: Honorable Mayor and Members of the City Council**

**FROM: Patrick Urich, City Manager** 

**DATE: November 9, 2023**

**SUBJECT: Issues Update**

The following are issues related to the City for the weekly Issues Update. Please let me know if there are additional items you believe should be included.

**Racial Justice and Equity Forum Scheduled for November 28**



Peoria County – The Peoria City/County Joint Commission on Racial Justice and Equity (RJE) will host a Community Forum on Tuesday, November 28, 2023, from 5:30 to 7:00 p.m. at Neighborhood House, 1020 S. Matthew, Peoria. All residents of Peoria County — including individuals, families and representatives of neighborhood associations, places of worship, and other community organizations — are invited to participate.

This Community Forum will provide an opportunity for the public to share stories and relay concerns regarding racial justice and equity within the Commission’s eight areas of focus: Child & Youth Development, Economic Development & Jobs, Environment & Climate, Health & Human Services, Quality Housing, Information Technology, Justice, and Transportation & Mobility.



RJE Commission members and partners will be on hand to listen and gather feedback to inform strategic plans and partnerships that advance racial justice and equity and seek to make Peoria a more livable and equitable community for all its residents. The media is encouraged to attend and report on the outcomes of this important community event.

**Date:** Tuesday, November 28, 2023

**Time:** 5:30-7:00 p.m.

**Location:** Neighborhood House, 1020 S. Matthew, Peoria IL 61605

For more information, email [racialjustice@peoriacounty.gov](mailto:racialjustice@peoriacounty.gov).

**Community Development - Community Development Staff Engage with Manual High Students at Career and Job Fair**



On Friday, November 3rd, Community Development staff attended Manual High School’s Career and Job Fair. Staff spoke to students about potential careers in local government and shared information about jobs in code enforcement, planning, and building safety.

For more information, please contact Neighborhood Enhancement Coordinator Kaylee Drea [by email](#) or by calling 309-494-8624.

**Peoria Police Department – Time to Shop, Tuesday, November 7, 2023**

Peoria Police officers and staff paid a visit to a local Walmart store Tuesday, November 7, 2023, to buy Christmas gifts for the upcoming Holiday with Heroes event. This program provides food and Christmas gifts to needy families chosen



by Peoria Police officers.

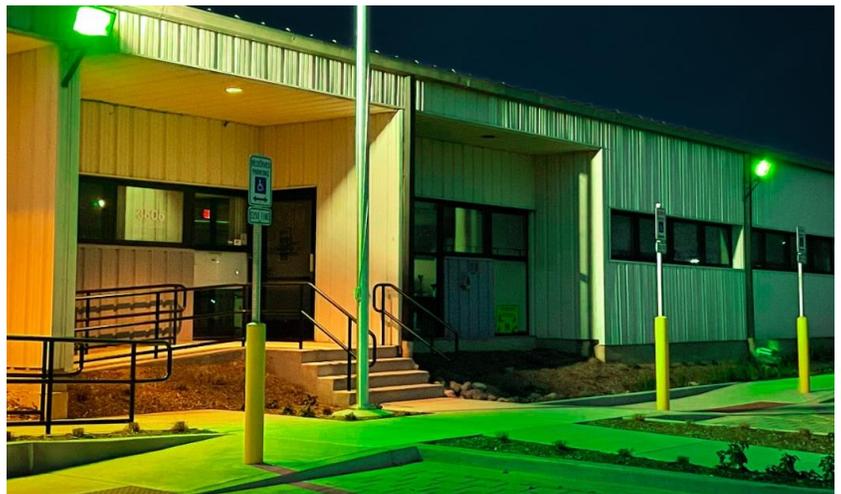
### **Peoria Public Works - Public Works Staff Talks Career Opportunities with Manual High School Students**



Department of Public Works staff met with students at Manual High School on Friday, November 3. The career fair at Manual allowed Public Works staff members to discuss various career pathways and opportunities. Public Works offers a wide variety of careers that range in requirements from a high school diploma to a four-year degree.

### **Public Works Participates in Operation Green Light**

Public Works has gone green for veterans. Leading up to Veterans Day this week, Public Works has joined other entities throughout Peoria County in participating in Operation Green Light. Operation Green Light is an initiative to honor, appreciate, and support our nation's military veterans. Residents and businesses are also encouraged to participate by simply changing one light bulb at their location to a green bulb.



**Peoria Public Schools Update**



I am excited to welcome a new class of high school sophomores into Peoria Public School's Diploma/Degree (D<sup>2</sup>) program. The D<sup>2</sup> program provides an opportunity for students to earn their high school diploma while earning college credits. During their junior and senior year, students attend Illinois Central College full-time and work towards earning an associate degree.

Throughout this week, currently enrolled PPS students and guardians have attended informational meetings at their individual high schools. Second-year students interested in the program must attend at least one informational meeting with their parent or guardian. The last meeting will be held at 5:00 pm on Wednesday, November 15<sup>th</sup> at the Peoria Public School's Administration Office.

As always, I am proud to offer innovative paths to ensure success for every student at Peoria Public Schools.

With Gratitude,

A handwritten signature in black ink, appearing to read 'Sharon Desmoulin-Kherat'.

Dr. Sharon Desmoulin-Kherat, Ed.D

Code Docket

- Please see attached

Community Development Weekly Report

- Please see attached

ECC Monthly Report

- Please see attached

Housing Docket

- Please see attached

Peoria Cares Monthly Report

- Please see attached

Zoning Board of Appeals Agenda

- Please see attached

Issues Update  
November 9, 2023

<u>Inspector</u>	<u>Docket No.</u>	<u>Property Owner(s)</u>	<u>Property Address</u>
AA	23-CV-21140	EDMOND SALEM	207 SOUTHWEST ADAMS STREET
AA	23-CV-22371	RONALD LUDWIG SR	1410 S WESTERN AVE
AA	23-CV-22372	MARSHALL DUNNIGAN ESTATE	1406 S WESTERN AVE
AA	23-CV-22373	RHEA & JIYA LLC	734 S WESTERN AVE
AA	23-CV-22376	PEORIA LLC	1128 W FOURTH ST
AA	23-CV-22378	GEORGE LEWIS Jr	1618 W SMITH ST
AA	23-CV-22381	GLENDORA ALLEN	1813 W BUTLER ST
AA	23-CV-22382	RHEA & JIYA LLC	2612 W MALONE ST
AA	23-CV-22421	CATERPILLAR INC	100 NORTHEAST ADAMS STREET
AA	23-CV-22424	CATERPILLAR INC	1320 SW ADAMS ST
AA	23-CV-22426	RHEA & JIYA LLC	1821 W BUTLER ST
AA	23-CV-22441	MDRN INVESTMENTS LLC	2209 W KRAUSE AVE
AA	23-CV-22443	PEORIA BLACK OF COMMERCE	1612 S LIVINGSTON ST
AA	23-CV-22444	MARIA LOURDES DIAZ	1719 W KETTELE ST
AA	23-CV-22445	JASON SLATER	2308 W ANN ST
AA	23-CV-22446	SEAN DE JACKSON	1310 W SMITH ST
AA	23-CV-22447	SEAN DE JACKSON	1312 W SMITH ST
AA	23-CV-22448	FLORITA JACKSON	1314 W SMITH ST
AA	23-CV-22450	JOSE PEREZ QUINTERO	1807 W HOWETT ST
AA	23-CV-22451	JOSE MONTOYA	922 W BROTHERSON ST
AW	23-CV-22321	EQUITY & HELP INC	2131 N DELAWARE AVE
AW	23-CV-22455	MELVIN WREN	1913 N MISSOURI AVE
AW	23-CV-22456	TRI DO	1911 N Missouri Ave
AW	23-CV-22458	DJONTUCAPITALGROUPIX LLC	1822 N MISSOURI AVE
AW	23-CV-22459	JOHN UNZICKER	1713 N MISSOURI AVE
AW	23-CV-22460	RHEA & JIYA INVESTMENTS LLC	2405 N DELAWARE AVE
AW	23-CV-22483	HAROLD FRANZEN	2204 N PROSPECT RD
BE	23-CV-21545	MORRIS ROSS	609 W FORREST HILL AVE
BE	23-CV-21547	MORRIS ROSS	609 W FORREST HILL AVE
BE	23-CV-21552	MORRIS ROSS	609 W FORREST HILL AVE
BE	23-CV-21553	MORRIS ROSS	609 W FORREST HILL AVE
BE	23-CV-21554	MORRIS ROSS	609 W FOREST HILL AVE
BE	23-CV-21659	GATES FAMILY LLC	339 W RICHMOND AVE
BE	23-CV-21849	GATES FAMILY GROUP LLC	339 W RICHMOND AVE
BE	23-CV-21995	GATES FAMILY LLC	339 W RICHMOND AVE
BE	23-CV-22076	GATES FAMILY GROUP LLC	339 W RICHMOND AVE
BE	23-CV-22207	GATES FAMILY LLC	339 W RICHMOND AVE
BE	23-CV-22289	ROGER STORTZ	2316 N SHERIDAN RD
BE	23-CV-22308	GATES FAMILY LLC	339 W RICHMOND AVE
BE	23-CV-22310	ADVANTAGE DYNAMICS LLC	2000 N NORTH ST
BE	23-CV-22312	EQUITY & HELP INC	613 W HANSSLER PL
BE	23-CV-22349	RHEA & JIYA INVESTMENTS LLC	600 W HANSSLER PL
BE	23-CV-22350	ADEL MINA	617 W LOUCKS AVE
BE	23-CV-22385	DREAMZMAKER LLC	317 W NEBRASKA AVE
BE	23-CV-22386	RHEA & JIYA LLC	1908 N NORTH ST
BE	23-CV-22387	ILLUCID INVESTMENTS LLC	613 W MCCLURE AVE
BE	23-CV-22396	VEAN COMPANY LLC	2125 N LINN ST

<u>Inspector</u>	<u>Docket No.</u>	<u>Property Owner(s)</u>	<u>Property Address</u>
BE	23-CV-22397	PEORIA CTZNS OPPORTUNITY	1827 N LINN ST
BE	23-CV-22406	FAMILY LLC	1907 N LINN ST
BE	23-CV-22407	FAMILY LLC	1907 N LINN ST
DF	23-CV-22302	ARIANNA GARNER	923 NE GLENDALE
DF	23-CV-22355	STEPHANIE NKA CAHO	1519 NE MONROE ST
DF	23-CV-22356	STEPHANIE NKA CAHO	1519 NE MONROE ST
DF	23-CV-22420	AIPING COPE	1408 NE MONROE ST
DF	23-CV-22422	KAMILLIA ALEXANDER	1420 NE MONROE ST
DF	23-CV-22454	LESIA NETTERVILLE	506 VORIS ST
DF	23-CV-22480	MAURICE BLUEFORD-ANDERSON	1505 NE GLENDALE AVE
DF	23-CV-22481	RHEA JIYA INVESTMENTS LLC	703 MARY ST
DF	23-CV-22496	KAMILLIA ALEXANDER	1420 NE MONROE ST
DJ	23-CV-22466	MATELINE CARRIGAN	1010 S SHELLEY ST
DM	23-CV-22362	RHEA JIYA INVESTMENTS LLC	3335 N LEROY AVE
DM	23-CV-22365	THOMAS PIERCE	2222 W ALBANY AVE
DM	23-CV-22369	AMANDA KNOLL	3605 W RICHWOODS BLVD
DM	23-CV-22370	YAMUNDOW CAMARA	2315 W BAINTEER LN
DM	23-CV-22472	LESLIE LAWHORNE	2128 N LEHMAN RD
DS	23-CV-22403	CORRY HARRIS	1226 N FRINK ST
DS	23-CV-22435	DEMARCO SCROGGINS	910 W ARMSTRONG AVE
DS	23-CV-22484	TAM NYUGEN	1111 N GARFIELD AVE
DS	23-CV-22507	RHEA JIYA INVESTMENTS LLC	720 W ARMSTRONG AVE
DS	23-CV-22508	MARK DUFFER	717 W RUSSELL ST
DS	23-CV-22509	MARK DUFFER	719 W RUSSELL ST
DW	23-CV-22262	PEORIA I-IV APARTMENTS LP	2401 N GALE AVE
DW	23-CV-22295	TYTESHA SEEGER	901 W ELEANOR PL
DW	23-CV-22360	SEZGIN KARATAS	2405 N SHERIDAN RD
DW	23-CV-22361	PEORIA I-IV APARTMENTS LP	2401 N GALE AVE
DW	23-CV-22416	LORI HULLETT	1708 N MACHIN AVE
DW	23-CV-22467	JEFF COHEN	903 W BRONS AVE
DW	23-CV-22469	KELLY EGAN	723 W NOWLAND AVE
DW	23-CV-22470	ZACH FORDHAM	819 W NOWLAND AVE
DW	23-CV-22488	YAGEV ITZHAK	1124 W NEBRASKA AVE
JH	23-CV-22637	STEPHANIE L THEOBALD CENTRAL MORTGAGE COM	5525 N BRIARCREST CT
JS	23-CV-21551	MASSAGE ENVY #1080 NIRANJAN SUNDARAM	7424 N ORANGE PRAIRIE RD STE A
JS	23-CV-22300	PHONG TRAN	1404 W CIRCLE RD
JS	23-CV-22301	JEG PROPERTIES LLC	620 W MT HAWLEY TERR
JS	23-CV-22399	RYAN LOWRY	3520 W RICHWOODS BLVD UNIT 8
JS	23-CV-22409	MESSIAH PROPERTIES LLC	2009 N SHERIDAN RD
JS	23-CV-22410	MESSIAH PROPERTIES LLC	1109 NE PERRY AVE
JS	23-CV-22429	MIGUEL RAMIREZ	507 W ALBANY AVE

<u>Inspector</u>	<u>Docket No.</u>	<u>Property Owner(s)</u>	<u>Property Address</u>
JS	23-CV-22430	CHRISTOPHER MARTIN	1000 E SENECA PL
JS	23-CV-22475	HUMAM AL BAROODI	315 S WEBSTER ST
JS	23-CV-22505	MILTON SMITH II	1100 N GLENWOOD AVE
KW	23-CV-21444	WESLEY HENRY	1201 NORTHEAST MADISON AVENUE
KW	23-CV-21711	CEILO M ABRENICA ANTHONY D ORONCE	4011 N UNIVERSITY ST
MH	23-CV-22291	AREC LLC	3650 N MEADOWBROOK RD
MH	23-CV-22320	KYLE GRAVES	1221 W MCCLURE AVE
MH	23-CV-22332	HARRIS LLC	1013 W VIRGINIA AVE
MH	23-CV-22358	RANDY HARVEY	1018 W GIFT AVE
MH	23-CV-22359	RANDY HARVEY	1018 W GIFT AVE
MH	23-CV-22404	HUNTCO LP	3111 N SHERWOOD AVE
MH	23-CV-22437	WAYNE MOUSHON	2614 N UNIVERSITY ST
MH	23-CV-22464	ROBERT MORRIS	1625 W WILLCOX AVE
NH	23-CV-22307	RHEA INVESTMENTS LLC	405 PHELPS ST
NH	23-CV-22324	RHEA INVESTMENTS LLC	405 PHELPS ST
NR	23-CV-22327	MONIQUE M NORMAN ERIK NORMAN	127 E FRANCES AVE
NR	23-CV-22328	KROGER LIMITED PARTNERSHIP I	813 W LAKE AVE
NR	23-CV-22330	DENNIS D HOLT	329 W GLEN AVE
NR	23-CV-22331	ADAM JOHNSTON	5218 N RONALD RD
NR	23-CV-22333	LINDA E HANNON-STRECKER TRUST DATED 7-30-04	5507 N GRACELAND DR
NR	23-CV-22338	LINDA E HANNON-STRECKER TRUST DATED 7-30-04 UNIT	4200 PARTRIDGE WAY
NR	23-CV-22339	JESSE KOONTZ	1416 W SUNNYVIEW DR
NR	23-CV-22340	ERIC C RICHARDS	6008 N DEVONSHIRE DR
NR	23-CV-22389	MARY F NOE LAURA A LECOMPTE	4914 N BEVALON PL
NR	23-CV-22392	DIANE M FREEMAN BRIAN J FREEMAN	1808 W TETON DR
NR	23-CV-22433	MICHAEL CRAGHEAD JANELL CRAGHEAD	4306 W CARROUSEL LN
NR	23-CV-22474	WILLOW KNOLLS PEORIA LLC	3119 W WILLOW KNOLLS RD UNIT 23B
SD	23-CV-22270	LE CHARIOT INC	1711 NORTH PEORIA AVENUE
SD	23-CV-22271	LE CHARIOT INC	1711 NORTH PEORIA AVENUE
SD	23-CV-22272	LE CHARIOT INC	1711 NORTH PEORIA AVENUE
SD	23-CV-22431	ROBERT MORRIS	1401 E ROUSE AVE
SD	23-CV-22504	PHOENIX INC	2623 N MISSOURI AVE
TW	23-CV-22347	DREAMZMAKER LLC	2116 W GARDEN ST
TW	23-CV-22390	KEITH LONG	2019 W HOWETT ST
TW	23-CV-22449	JULYSSA GUEVARA	2017 W HOWETT ST

# WEEKLY DEVELOPMENT ACTIVITY REPORT

## CITY OF PEORIA – COMMUNITY DEVELOPMENT DEPARTMENT

**Date: 11/08/2023**

This summary document is produced on a weekly basis. It is used as an agenda for the City Development Review Board and as a transparency tool to allow the public to be aware of development in Peoria.

### 1. Summary Information

- **One Stop Shop** is held every Monday at 1:30 PM in City Hall. This is a free service for anyone who wants to discuss development with staff from various City departments, local utility companies, the Health Department, and CityLink.
- **Development Center Permits** can typically be issued immediately and/or do not require an extensive review period. These permits include most trade (electrical, plumbing, HVAC, etc.) permits, repair permits, new single-family residential construction, alteration/additions, and demolitions.
- Each permit application includes a self-reported value of the project. The **Total Value of Development (YTD)** is the sum of these reported values.

	This Week	YTD
One Stop Shop Customers	0	42
Development Center Permits Issued	86	2832
Total Value of Development	\$ 2,863,315	\$ 151,005,760

### 2. Development Review Board Projects

- The **Development Review Board** is a group of City staff, local utility representatives, and other local government agencies that review and comment on more complex development applications and cases that are required to go to a public hearing.
- Items listed below with the prefixes HPC, PZC or ZBA in the first column are considered **Plans**. **Plans** are development applications that require multiple departments to review for compliance and include a public hearing before a City Commission; in some cases, **Plans** may also require a final decision by the City Council.
- All other items listed below are **Building Permits**. **Building Permits** are development applications that require multiple departments to review for compliance but do not require a public hearing or City Council review.
- The **Staff Assigned** to each item is the primary contact person for any inquires.

Plan/Permit #	Address	Type	Description	Council District	Planner Assigned
COM-10896-2023	4608 N University St	Commercial Alteration	Int./Ext. Alt. – Gordon Food Service	3	KW
COM-10886-2023	414 SW Adams ST	Commercial Alteration	Ext. Alt. – A-Z Pawn	2	JN
COM-10918-2023	1403 NE Adams	Commercial Alteration	Int. Alt. – Peoria Pest Control	3	KW
PZ-1628-2023	5601 N University St	Planning and Zoning Commission	Special Use – Short Term Rental	2	JR
PZ-1629-2023	415 NE Saint Marks Ct	Planning and Zoning Commission	Administrative Amendment to Special Use – Extension of Time	3	LA

## WEEKLY DEVELOPMENT ACTIVITY REPORT CITY OF PEORIA – COMMUNITY DEVELOPMENT DEPARTMENT

### Additional Activity

- These projects are not subject to review by the Development Review Board.

Plan/Permit #	Address	Type	Description	Council District	Planner Assigned
SIGN-10840-2023	700 Main St	Permanent Sign	Reface Freestanding Sign – First United Methodist Church	2	JN
SIGN-10872-2023	2232 W Glen Ave	Permanent Sign	Replace 1 wall and 1 freestanding sign – Lariat Steakhouse	2	LA
SIGN-10850-2023	5015 W American Prairie Dr	Permanent Sign	Add 1 wall sign – Veteran’s Counseling	4	JR
RES-10895-2023	2912 W Lake Trail Ct	New Single Family Home	NSFD – Wynncrest Lot 650	5	JR
SIGN-10903-2023	301 Oak St	Permanent Sign	Install 1 wall/blade sign – Ace Sign	1	JN
RES-10892-2023	2915 W Lake Trail Ct	New Single Family Home	NSFD – Wynncrest Lot 649	5	JR
SIGN-10909-2023	8901 N Knoxville Ave	Permanent Sign	Install 1 wall sign – EL1 Sports	5	JR

### 3. Certificates of Occupancy Issued

- **Certificates of Occupancy** are issued after the work authorized by a permit has been inspected and substantially meets all applicable codes and regulations.

Address	Type	Business Name	Council District
-			

### 4. Land Bank Activity

- The **City Land Bank** acquires properties to hold for future development, it transfers properties to new owners when possible, and it demolishes unsafe and abandoned structures to reduce blight in the community.

Properties Acquired			
Parcel Number	Address	Council District	Received Through
-			

Properties Transferred to New Owner			
Parcel Number	Address	Council District	Transferred Through
-			

Properties Demolished			
Parcel Number	Address	Council District	Ownership Type and Reason
18-19-101-023	3003 W Seibold St	1	City - Planned
18-05-427-031	1119 N Douglas St	2	Private - Planned
18-18-226-033	2101 W Wiswall St	1	City - Planned

**WEEKLY DEVELOPMENT ACTIVITY REPORT  
CITY OF PEORIA – COMMUNITY DEVELOPMENT DEPARTMENT**

**5. Peoria City/County Health Department License Information**

- The **Peoria City/County Health Department** licenses multiple types of food establishments. The information in this table is provided for informational purposes only.

<b>Address</b>	<b>Business Name</b>	<b>Description</b>	<b>Council District</b>
4608 N University St	Gordon Food Service Store	Plans Approved	3
3800 W War Memorial Dr	Our Daily Bread Food Pantry	Plans Received	4

<b>Community Development Department Contact Information</b>	
Staff who are typically assigned to manage development applications.	
<p><b>Leah Allison (LA)</b> <i>Asst. Director of Com. Dev.</i> 494-8667</p>	<p><b>Rich Storm (RS)</b> <i>Building Safety Manager</i> 494-8632</p>
<p><b>Josh Naven (JN)</b> <i>Senior Urban Planner</i> 494-8657</p>	<p><b>Matt Ziller (MZ)</b> <i>Building Inspector</i> 494-8628</p>
<p><b>Kerilyn Weick (KW)</b> <i>Senior Urban Planner</i> 494-8606</p>	<p><b>Craig Reid (CR)</b> <i>Building Inspector</i> 494-8925</p>
<p><b>Julia Rose (JR)</b> <i>Urban Planner</i> 494-8649</p>	<p><b>Issac Garcia (IG)</b> <i>Building Inspector</i> 494-8921</p>

# City of Peoria ECC 9-1-1 Monthly Report October 2023



	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	TOTAL	2022 Totals
Landbased 9-1-1 Calls	887	709	984	997	1,271	1,196	1,060	1,004	1,048	1,202			10,358	12,292
Wireless 9-1-1 Calls	7,970	7,845	8,304	9,418	11,569	11,551	10,936	10,260	10,390	11,127			99,370	95,268
Text To 9-1-1 Calls	38	17	43	27	30	43	54	30	66	44			392	309
<b>TOTAL 9-1-1 CALLS</b>	8,895	8,571	9,331	10,442	12,870	12,790	12,050	11,294	11,504	12,373	0	0	110,120	107,869
Peoria Police Incoming Calls	8,026	7,381	8,441	8,619	10,557	10,294	16,948	18,785	9,965	9,513			108,529	107,610
Peoria Heights Police Incoming	544	523	532	460	687	643	893	1,037	552	616			6,487	6,662
Peoria Heights Lobby Calls	44	50	60	57	44	65	136	146	50	70			722	574
Chillicothe Police Incoming Calls	376	408	493	550	661	657	1,021	1,255	563	569			6,553	5,781
Chillicothe Lobby Calls	76	98	140	183	222	181	325	484	123	111			1,943	1,475
Sheriff's Police Incoming Calls	1,659	1,391	1,521	1,579	1,836	2,002	2,927	3,260	1,751	1,806			19,732	20,276
<b>TOTAL POLICE INCOMING CALLS</b>	10,725	9,851	11,187	11,448	14,007	13,842	22,250	24,967	13,004	12,685	0	0	143,966	142,378
Volunteer Fire/EMS toll free calls	8	5	17	10	7	12	10	14	5	6			94	150
Peoria Heights Fire Incoming Calls	4	7	9	7	6	10	20	24	8	13			108	153
Peoria Fire Incoming Calls	350	360	360	454	472	538	982	1,312	474	463			5,765	5,253
<b>TOTAL FIRE INCOMING CALLS</b>	362	372	386	471	485	560	1,012	1,350	487	482	0	0	5,967	5,556
Operator Assist Calls/Alarm Calls	751	738	856	783	861	916	1,521	1,665	909	975			9,975	10,164
Ambulance Incoming Calls	44	45	43	45	55	42	78	67	45	59			523	1,231
ECC Supervisor Incoming Calls	353	300	337	370	371	343	451	509	439	412			3,885	4,830
Richwoods Dispatcher Incoming Calls	78	53	59	70	87	57	106	143	61	57			771	1,138
Downtown Dispatcher Incoming Calls	75	80	97	72	102	107	163	126	86	59			967	1,127
Prep 2 Dispatcher Incoming Calls	1,482	1,553	1,609	1,576	2,303	2,662	2,467	2,917	2,099	2,254			20,922	20,484
C-MED Dispatcher Incoming Calls	85	96	104	98	118	150	124	55	40	52			922	988
County Sheriff Dispatcher Incoming Calls	385	380	397	329	443	389	333	517	304	284			3,761	3,933
Fire Dispatcher Incoming Calls	429	421	508	423	351	358	448	455	374	301			4,068	4,607
OverFlow/Call Taker Incoming Calls	22	5	24	17	18	13	22	9	20	20			170	344
<b>TOTAL INCOMING EXTENSION CALLS</b>	2,909	2,888	3,135	2,955	3,793	4,079	4,114	4,731	3,423	3,439	0	0	35,466	37,451
<b>TOTAL OUTGOING EXTENSION CALLS</b>	4,333	3,815	4,042	4,312	4,939	4,886	4,762	4,976	4,600	4,715			45,380	55,030
Peoria Police Dispatches/On view	8,937	8,348	9,011	9,182	10,979	10,887	11,165	10,551	10,679	10,068			99,807	113,215
Peoria Heights Dispatched/On View	694	690	617	627	764	839	809	742	794	881			7,457	7,375
Chillicothe Police Dispatches/On view	563	568	633	711	793	693	664	617	595	581			6,418	7,772
Peoria County Sheriff Dispatches/On view	2,782	2,693	2,933	3,074	3,324	3,435	3,362	3,480	3,212	3,147			31,442	35,925
<b>TOTAL POLICE DISPATCHES/ON VIEW</b>	12,976	12,299	13,194	13,594	15,860	15,854	16,000	15,390	15,280	14,677	0	0	145,124	164,287
Air National Guard Fire Dispatches	4	10	3	6	4	4	7	2	3	8			51	61
Akron-Princeville Fire Dispatches	27	16	33	24	22	23	21	28	27	31			252	310
Brimfield Fire Dispatches	48	22	46	63	40	51	49	34	33	43			429	454
Chillicothe Fire Dispatches	41	39	45	47	53	54	59	51	54	57			500	614
Dunlap Fire Dispatches	42	35	37	51	35	43	34	45	54	46			422	483
Elmwood Fire Dispatches	19	8	10	23	17	31	19	15	22	20			184	187

Limestone Fire Dispatches	141	119	150	134	146	145	138	161	134	138			1,406	1,817
Logan-Trivoli Fire Dispatches	48	53	43	55	56	47	45	49	50	55			501	560
Peoria Fire Dispatches	2,103	1,959	2,090	2,062	2,312	2,241	2,272	2,366	2,365	2,397			22,167	24,953
Peoria Heights Fire Dispatches	102	117	119	109	130	113	133	114	113	118			1,168	1,221
Timber-Hollis Fire Dispatches	31	36	53	40	42	50	37	51	38	47			425	423
West Peoria Fire Dispatches	58	72	65	76	74	81	87	72	57	72			714	863
MABAS Fire Calls	3	5	3	6	4	6	0	5	6	9			47	44
<b>TOTAL FIRE DISPATCHES</b>	<b>2,667</b>	<b>2,491</b>	<b>2,697</b>	<b>2,696</b>	<b>2,935</b>	<b>2,889</b>	<b>2,901</b>	<b>2,993</b>	<b>2,956</b>	<b>3,041</b>	<b>0</b>	<b>0</b>	<b>28,266</b>	<b>32,196</b>
AMT Ambulance Dispatches	2,492	2,428	2,533	2,475	2,784	2,625	2,754	2,818	2,796	2,716			26,421	30,435
APA Ambulance Dispatches	24	8	17	12	19	14	14	22	24	28			182	248
BYE Ambulance Dispatches	54	35	47	65	59	63	56	44	60	52			535	578
<b>TOTAL AMBULANCE DISPATCHES</b>	<b>2,570</b>	<b>2,471</b>	<b>2,597</b>	<b>2,552</b>	<b>2,862</b>	<b>2,702</b>	<b>2,824</b>	<b>2,884</b>	<b>2,880</b>	<b>2,796</b>	<b>0</b>	<b>0</b>	<b>27,138</b>	<b>31,261</b>
Peoria County Coroner Incoming Calls	171	150	143	151	171	147	133	171	168	168			1,573	1,983
Community Messaging System Call-outs	13	16	18	21	24	21	18	12	16	14			173	214
Telephone Trouble Reports Completed	0	0	0	0	0	0	0	0	0	0			0	0
CD Requests from State's Attorney's Office	10	3	2	8	22	18	24	15	10	8			120	217
CD Requests from FOI / Subpoena	8	11	15	18	18	17	21	22	8	16			154	140
CD Requests from Inner Departmental	6	5	7	3	4	4	5	6	3	3			46	74
<b>Total Number of CD Requests</b>	<b>24</b>	<b>19</b>	<b>24</b>	<b>29</b>	<b>44</b>	<b>39</b>	<b>50</b>	<b>43</b>	<b>21</b>	<b>27</b>	<b>0</b>	<b>0</b>	<b>320</b>	<b>431</b>
ILEAS Call Outs	0	0	0	0	0	0	0	0	0	0	0	0	0	0
JULIE Dig	47	41	49	41	32	66	71	53	51	58			509	626
Peoria Cares Cases/SeeClickFix	76	51	41	39	53	25	71	38	41	22			457	835
Premise Alerts	61	47	51	66	57	71	50	44	33	45			525	610
Sex Offender Updates	181	184	229	188	214	236	215	255	296				1,998	2,465
PAWS	326	374	360	468	704	512	548	752	528	428			5,000	4,227
Illinois State Police	258	233	260	332	391	327	415	206	214	199			2,835	2,199
Ameren	120	111	126	153	248	271	226	94	59	87			1,495	1,177

INSP	O.O	PROPERTY OWNER	CASE #	ENERGOV #	PROPERTY ADDRESS	APPEARANCE
AA	NO	JOHN GARNER	23-HC-676	080158-2023	1532 W AIKEN AVE	FIRST APPEARANCE
AA	NO	CATHERINE A CANTERBURY	23-HC-452	042085-2023	3205 W ANN ST	REVIEW
AA	NO	CRYSTAL SAVAGE	23-HC-602	065149-2023	1716 W BUTLER ST	REVIEW
AA	OO	ARNOLD TAAPKEN	23-HC-384	036573-2023	2734 W DR MARTIN LUTHER KING JR	REVIEW
AA	NO	BRADLEY KAUFMANN	23-HC-559	057518-2023	1414 W GARDEN ST	REVIEW
AA	NO	TYRONE LEDFORD & GABRIELA LEDFORD	23-HC-170	008675-2022	1713 W LINCOLN AVE	REVIEW
AA	NO	JIMMY D SMITH ESTATE	22-HC-631	008686-2022	1522 W LINCOLN AVE	REVIEW
AA	NO	JONTONYA JONES	23-HC-681	082037-2023	1705 W MARTIN ST	FIRST APPEARANCE
AA	C	GREENWOOD APARTMENTS 22 LLC	23-HC-677	080709-2023	123 S MCREYNOLDS CT	FIRST APPEARANCE
AA	C	BELLA IL INC	23-HC-527	051209-2023	1509 S WESTERN AVE	REVIEW
AA	C	BELL & BELLA PROPERTIES LLC	23-HC-679	081019-2023	511 S WESTMORELAND AVE	FIRST APPEARANCE
AA	OO	PAMELA WOODSON	23-HC-249	027527-2023	2208 W WISWALL ST	PETITION FOR REHEARING
AW	NO	MIREYA MELLA	23-HC-301	030167-2023	1101 E FRYE AVE	REVIEW
AW	C	DREAM & INVEST LLC	23-HC-302	030196-2023	1103 E FRYE AVE	REVIEW
AW	C	P&I INVESTMENTS LLC	23-HC-672	078620-2023	2214 N KNOXVILLE AVE	FIRST APPEARANCE
AW	OO	SHANTE HORTON	23-HC-565	058380-2023	912 E MCCLURE AVE	REVIEW
AW	NO	DONIA FDHILA	23-HC-225	026124-2023	1018 E NEBRASKA AVE	REVIEW
AW	NO	GEORGE MANIAS	23-HC-581	060685-2023	1836 N PEORIA AVE	REVIEW
AW	NO	GAETANO APA	23-HC-571	059320-2023	2005 N PROSPECT RD	REVIEW
AW	NO	KRISTIN CARUSO	22-HC-876	017582-2022	306 E RAVINE AVE	REVIEW
AW	NO	TODD DAVIS	22-HC-149	001158-2022	1015 E REPUBLIC ST	REVIEW
AW	C	PHOENIX PROPERTIES INC	22-HC-871	017705-2022	1825 N WISCONSIN AVE	REVIEW
DF	NO	MICHAEL WILLIAMS	23-HC-272	028881-2023	1402 NE JEFFERSON AVE	REVIEW
DF	NO	MICHAEL YOUNG	23-HC-570	058974-2023	2704 NE MADISON AVE	REVIEW
DF	OO	ISRAEL ALEXANDER	23-HC-688	081478-2023	1402 NE MADISON AVE	FIRST APPEARANCE
DF	C	CIV PROPERTY HOLDINGS LLC	23-HC-682	081351-2023	1411 NE MONROE ST	FIRST APPEARANCE
DF	NO	ROBBIE J CRISS JR	23-HC-683	081353-2023	1401 NE MONROE ST	FIRST APPEARANCE
DF	OO	WILMER A REYES HERNANDEZ	23-HC-692	029461-2023	807 NE MONROE ST	FIRST APPEARANCE
DF	C	SALEM BROTHERS ENTERPRISES INC	23-HC-400	038012-2023	804 NE PERRY AVE	REVIEW
DF	NO	PAULA LEWIS	23-HC-558	057054-2023	1011 NE PERRY AVE	REVIEW
DF	OO	VICTOR DAGBUI	23-HC-335	031945-2023	718 SPALDING AVE	REVIEW
DF	NO	CHRISTY SCHRAGEL	23-HC-138	020661-2023	620 SPITZNAGLE AVE	REVIEW
DF	NO	CHARLES BELLEMEY	23-HC-671	078728-2023	110 VAN BUREN ST	FIRST APPEARANCE
DS	OO	WALTER VANCE	23-HC-210	024714-2023	1121 W ARMSTRONG AVE	REVIEW
DS	OO	ROSS VORHAUER	23-HC-498	045659-2023	1628 W BARKER AVE	REVIEW

DS	C	CAROLYN ALLEN	23-HC-473	044170-2023	1327 N BESTOR ST	REVIEW
DS	NO	CARMEN HALL	23-HC-475	044173-2023	1321 N BESTOR ST	REVIEW
DS	NO	JOSE ALWAN	23-HC-399	037780-2023	1331 N BESTOR ST	REVIEW
DS	NO	SHANE COUGHLIN	23-HC-237	026460-2023	2410 N BIGELOW ST	REVIEW
DS	C	REEVES ACQUISITIONS LLC	23-HC-246	027203-2023	1407 N BOURLAND AVE	REVIEW
DS	NO	WARREN DANZ	23-HC-418	039708-2023	1718 W BRADLEY AVE	REVIEW
DS	NO	MOICES CONTRERAS	23-HC-480	044263-2023	1312 N BROADWAY ST	REVIEW
DS	NO	TIMOTHY GROOM	23-HC-556	056791-2023	1323 N BROADWAY ST	REVIEW
DS	OO	TU TRAN	23-HC-477	044175-2023	905 W COLUMBIA TER	REVIEW
DS	OO	DAVID WEBER	22-HC-424	006161-2022	307 W COLUMBIA TER	REVIEW
DS	C	FEDERAL HOME LOAN MORTGAGE CORPORATIO	23-HC-569	058901-2023	200 W COLUMBIA TER	REVIEW
DS	C	ERICKSON CAPITAL INVESTMENTS LLC	23-HC-591	062196-2023	501 W COLUMBIA TER	REVIEW
DS	OO	JENNIFER MCDONALD	23-HC-031	018660-2022	1401 W COLUMBIA TER	REVIEW
DS	C	CONSOLIDATED PROPERTIES LLC	23-HC-619	067727-2023	1115 W COLUMBIA TER	REVIEW
DS	NO	CAMARA YAMUNDOW	23-HC-630	042525-2023	319 W COLUMBIA TER	REVIEW
DS	C	VP FOR BUSINESS AFFAIRS BRADLEY UNIVERSITY	23-HC-071	019506-2023	836 N COOPER ST	REVIEW
DS	C	SFR3-080 LLC	23-HC-430	040177-2023	418 W DOUBET CT	REVIEW
DS	OO	QUSHONDA SHIELDS	23-HC-471	044050-2023	805 W ELEANOR PL	REVIEW
DS	OO	ALFREDO GARCIA	23-HC-260	027842-2023	1022 N ELLIS ST	REVIEW
DS	OO	DAVID JOHNSON	23-HC-032	018662-2022	1311 N ELMWOOD AVE	REVIEW
DS	OO	VINCENT NEYENS	23-HC-216	025428-2023	1025 N ELMWOOD AVE	REVIEW
DS	NO	JAMES WALDON	23-HC-367	035468-2023	1115 N FARMINGTON RD	REVIEW
DS	NO	ZACHARY J JONES	23-HC-597	062733-2023	2215 N FLORA AVE	REVIEW
DS	NO	STEVEN ZEIGLER	22-HC-875	017657-2022	1328 W FORREST HILL AVE	REVIEW
DS	C	COMMUNITY HOUSING CORP	23-HC-674	079349-2023	1620 N GREAT OAK DR, #3	FIRST APPEARANCE
DS	OO	PHILLIP SALAMONE	23-HC-217	025444-2023	1014 N INSTITUTE PL	REVIEW
DS	C	UPGRADE	22-HC-801	012938-2022	2128 N LINN ST	REVIEW
DS	OO	MICHAEL MEDINA	23-HC-074	019539-2023	1637 MAIN ST	REVIEW
DS	OO	ROBIN EDWARDS	23-HC-124	020426-2023	1201 N MAPLEWOOD AVE	REVIEW
DS	OO	PATRICK HOCKENBURY	22-HC-883	017324-2022	802 W MELBOURNE AVE	REVIEW
DS	OO	JONATHAN STINSON	22-HC-691	009783-2022	911 W MOSS AVE	REVIEW
DS	C	ROCKHOPPER INVESTMENTS LLC	23-HC-377	036334-2023	900 W MOSS AVE	REVIEW
DS	C	SFR3-080 LLC	23-HC-072	019514-2023	1812 N NORTH ST	REVIEW
DS	C	ADVANTAGE DYNAMICS LLC	23-HC-349	033442-2023	2000 N NORTH ST	REVIEW
DS	OO	MARGARET D MOREDOCK	23-HC-689	081513-2023	2220 N NORTH ST	FIRST APPEARANCE
DS	OO	RICKKA MCGOWAN	23-HC-690	081526-2023	2112 N NORTH ST	FIRST APPEARANCE
DS	OO	MELISSA WILSON	23-HC-515	048481-2023	1208 N ORANGE ST	REVIEW
DS	C	ALQUIRE 401K	23-HC-370	035622-2023	821 W RICHMOND AVE	REVIEW
DS	NO	CHRISTOPHER PORTER	23-HC-077	019547-2023	3617 W RICHWOODS BLVD	REVIEW
DS	OO	GREGORY MCDANIELS	23-HC-673	079321-2023	2240 W RICHWOODS BLVD	FIRST APPEARANCE

DS	OO	SHANE SHARP	22-HC-212	001736-2022	111 NE ROANOKE AVE	REVIEW
DS	NO	ROBERTO IBARRA & PEDRO IBARRA JR	23-HC-153	021326-2023	1010 W RUSSELL ST	REVIEW
DS	NO	JAMES E FOSTER	23-HC-567	058821-2023	2018 N SHERIDAN RD	REVIEW
DS	C	SFR3-060 LLC	23-HC-684	081421-2023	2228 N SHERIDAN RD	FIRST APPEARANCE
DS	C	SFR3-060 LLC	23-HC-685	081429-2023	2226 N SHERIDAN RD	FIRST APPEARANCE
DS	C	SFR3-050 LLC	23-HC-686	081431-2023	2222 N SHERIDAN RD	FIRST APPEARANCE
DS	NO	YAGEZ BEN ITZHAK AND YAARA BEN ITZHAK	23-HC-687	081461-2023	2230 N SHERIDAN RD	FIRST APPEARANCE
DS	NO	JOHN PINK	23-HC-501	047680-2023	1721 W SHERMAN AVE, B	REVIEW
DS	OO	ROBERT JOYNT	21-HC-383	017732-2021	718 W ST JAMES ST	REVIEW
DS	C	CENTRAL ILLINOIS REAL ESTATE PROPERTIES	23-HC-320	031344-2023	719 W ST JAMES ST	REVIEW
DS	C	CHICAGO TITLE LAND TRUST	23-HC-678	080841-2023	3445 W SUNBURST LN, #1C	FIRST APPEARANCE
DS	OO	CONRAD L STINNETT III	23-HC-179	022480-2023	1027 N UNDERHILL ST	REVIEW
DS	NO	WARREN DANZ	23-HC-670	078401-2023	3425 W VILLA RDG	FIRST APPEARANCE
DS	OO	PATRICK KAMP	22-HC-874	017663-2022	1107 W VIRGINIA AVE	REVIEW
DS	C	SIMONSON INVESTMENTS LLC	23-HC-611	066550-2023	2611 W WARDCLIFFE DR, A & B	REVIEW
DS	NO	VINCENT PURIFOY	23-HC-200	024307-2023	3116 W WESTPORT RD	REVIEW
DS	NO	PAULA LEWIS	22-HC-739	010603-2022	708 W WINDOM ST	REVIEW
DS	C	WOODLANDS APARTMENTS HOLDINGS LLC	23-HC-667	076920-2023	3345 W WOODHILL LN, C	FIRST APPEARANCE
DS	C	WOODLANDS APARTMENTS HOLDINGS LLC	23-HC-675	080050-2023	3300 W WOODHILL LN, C	FIRST APPEARANCE
IG	NO	TERRENCE DUGAN	23-HC-175	022308-2023	2022 W LINCOLN AVE	REVIEW
MZ	NO	TYLER SEIBERT	22-HC-199	001643-2022	4201 SW ADAMS ST	REVIEW
NR	C	MEIJER STORES LIMITED PARTNERSHIP	23-HC-429	040171-2023	8603 N ALLEN RD	REVIEW
NR	NO	DAVID JOSEPH	22-HC-573	008381-2022	2704 W EUGENIE AVE	REVIEW
NR	C	HOLLYBROOK APTS LLC	23-HC-572	059344-2023	1420 W GLEN AVE, #301	REVIEW
NR	C	JOSHUA FULLER	21-HC-648	023424-2021	5512 N MERRIMAC AVE	REVIEW
NR	OO	EVA GAERTNER	23-HC-668	077085-2023	4609 N MISSOURI AVE	FIRST APPEARANCE
RS	C	GATES FAMILY PROPERTIES GROUP LLC	23-HC-341	032413-2023	339 W RICHMOND AVE	REVIEW
SD	OO	AMY GEORGE	23-HC-493	045255-2023	3826 N ASHTON AVE	REVIEW
SD	C	CONSOLIDATED PROPERTIES LLC	23-HC-449	042042-2023	1020 W COLUMBIA TER	REVIEW
SD	NO	JEFF COHEN	23-HC-579	059876-2023	1012 E CORRINGTON AVE	REVIEW
SD	OO	ROBERT WALLENFANG	23-HC-051	018940-2022	3015 N MARYLAND AVE	REVIEW
SD	OO	JENNIFER PEREZ	23-HC-521	049094-2023	300 E MAYWOOD AVE	REVIEW
SD	OO	MICHAEL ALAKSIEWICZ	23-HC-680	081056-2023	1028 E MAYWOOD AVE	FIRST APPEARANCE
SD	C	BELLA IL INC	23-HC-596	062729-2023	315 E MAYWOOD AVE	REVIEW
SD	OO	CHERYL SARGEANT	23-HC-578	059863-2023	1107 E MCCLURE AVE	REVIEW

SD	OO	ESTEBAN CERON	22-HC-777	009865-2022	301 E MCCLURE AVE	REVIEW
SD	C	PHOENIX PROPERTIES INC	23-HC-446	041900-2023	2623 N MISSOURI AVE	REVIEW
SD	OO	PATRICK JACKSON	23-HC-615	067349-2023	608 E PARIS AVE	REVIEW
SD	C	SFR3-080 LLC	23-HC-669	077627-2023	1116 E SENECA PL	FIRST APPEARANCE
SD	C	HUNTCO PARTNERS LP	23-HC-535	052535-2023	3113 N SHERWOOD AVE	REVIEW
SD	NO	NELSON E WHITEHURST JR	23-HC-329	031690-2023	906 E VIRGINIA AVE	REVIEW
SD	NO	MONIQUE NORMAN	23-HC-158	021720-2023	1115 E VIRGINIA AVE	REVIEW
SD	C	CMB REALTY SERVICES	23-HC-691	066332-2023	724 E VIRGINIA AVE	FIRST APPEARANCE
SD	C	SFR3-040 LLC	23-HC-263	028079-2023	218 W VIRGINIA AVE	REVIEW
SD	NO	DAVID STORTZ	23-HC-270	028748-2023	606 W WILLCOX AVE	PETITION FOR REHEARING
SD	OO	KATHERINE LINDBERG	23-HC-463	043078-2023	510 E WILLCOX AVE	REVIEW
SD	OO	VIOLA MOORE	23-HC-411	039185-2023	3209 N WISCONSIN AVE	REVIEW

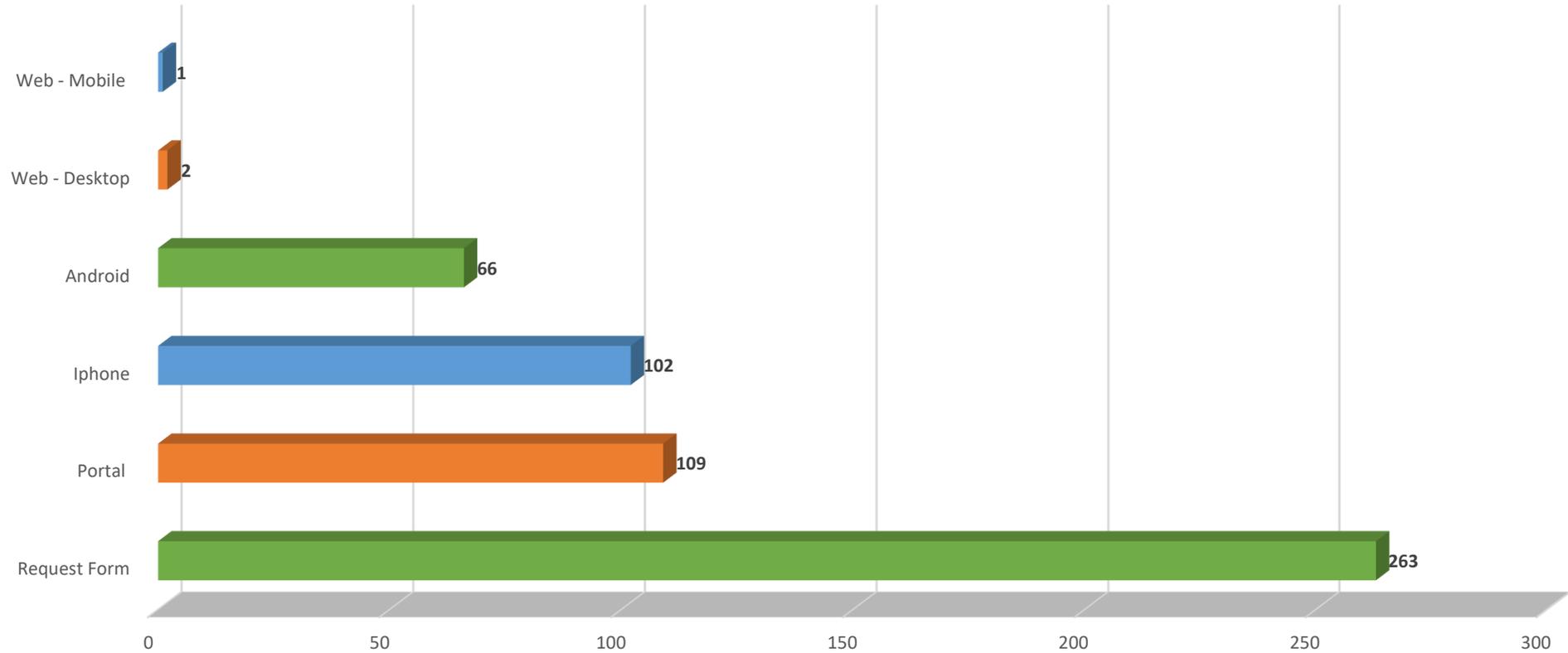
# *Peoria Cares*



## *2023 Monthly Report*

***From: The Office of the City Manager  
Presented to: City of Peoria, Mayor and Council Members  
October 2023***

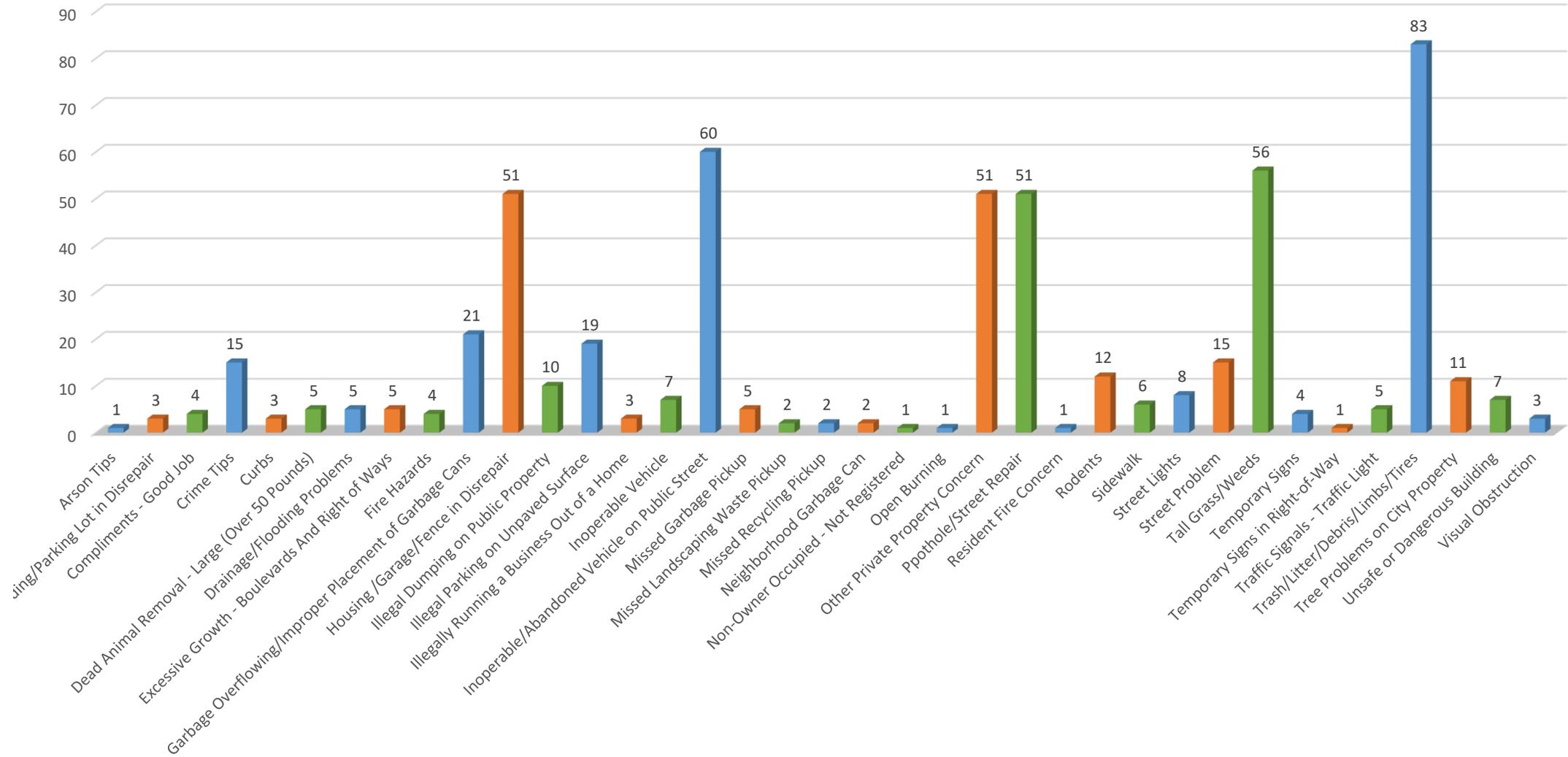
## Peoria Cares Communication Transactions During the Month of October 2023



Total number of cases received: 543



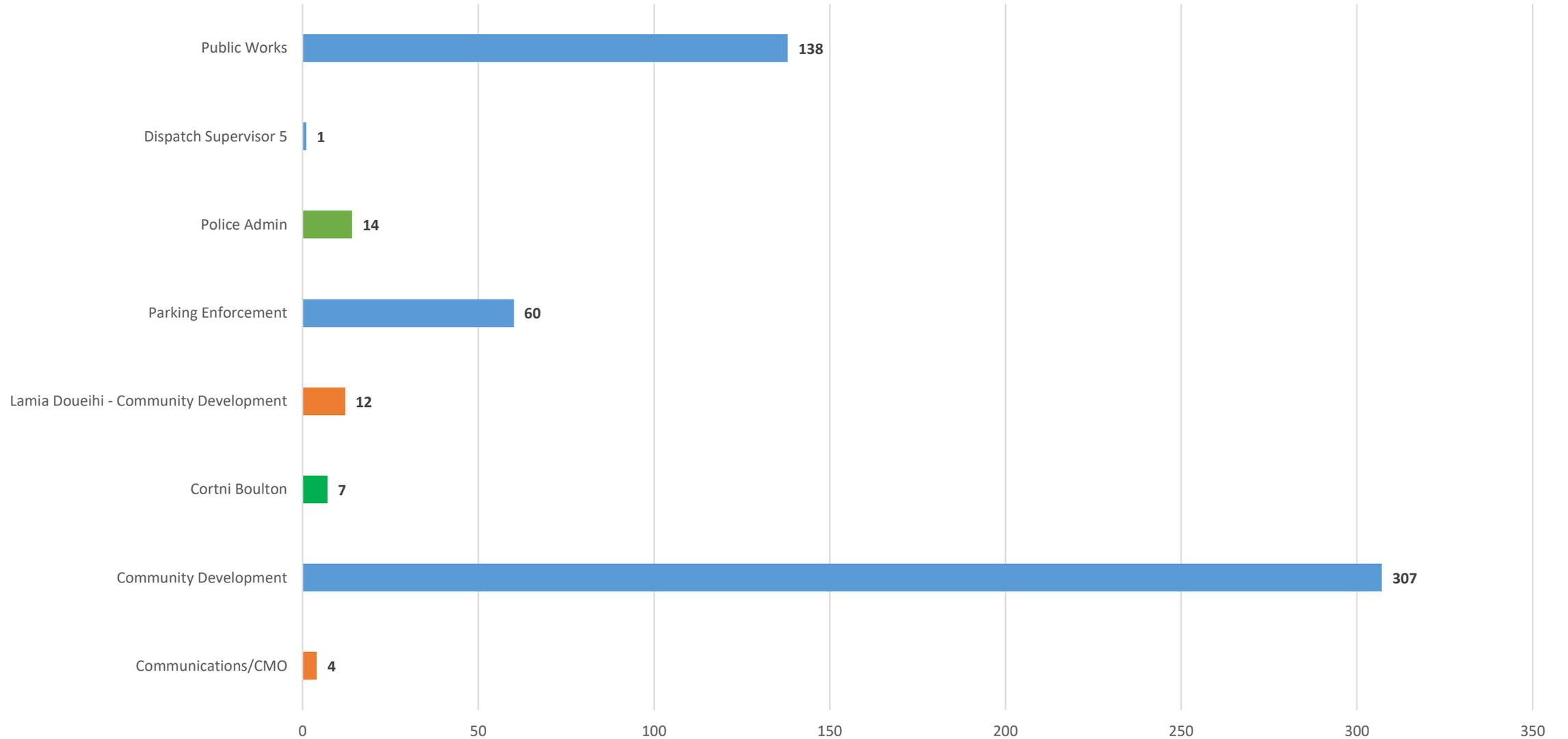
### Peoria Cares October 2023 Complaints by Category



Total number of cases received: 543



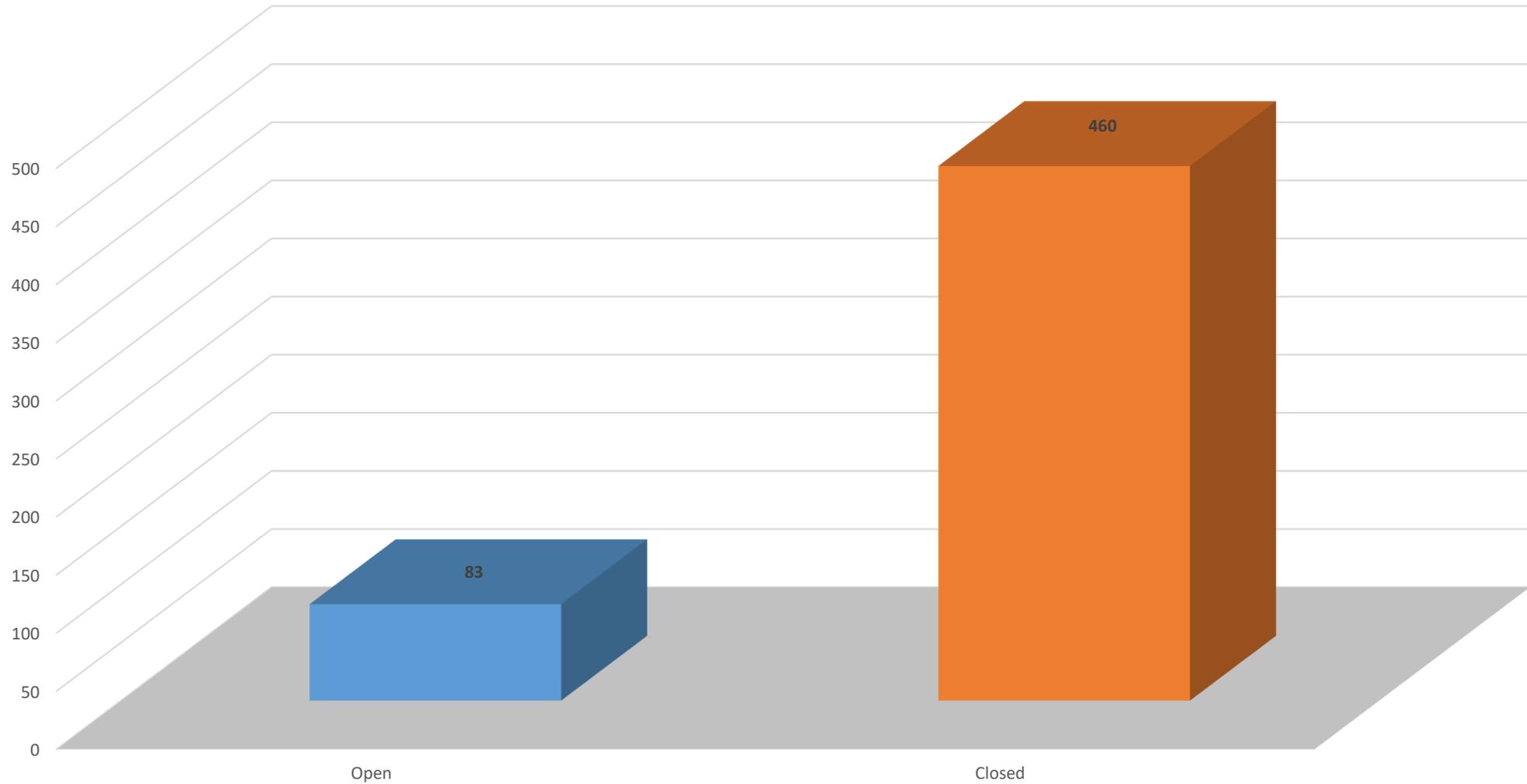
### Peoria Cares October 2023 Complaints by Department



Total number of cases received: 543



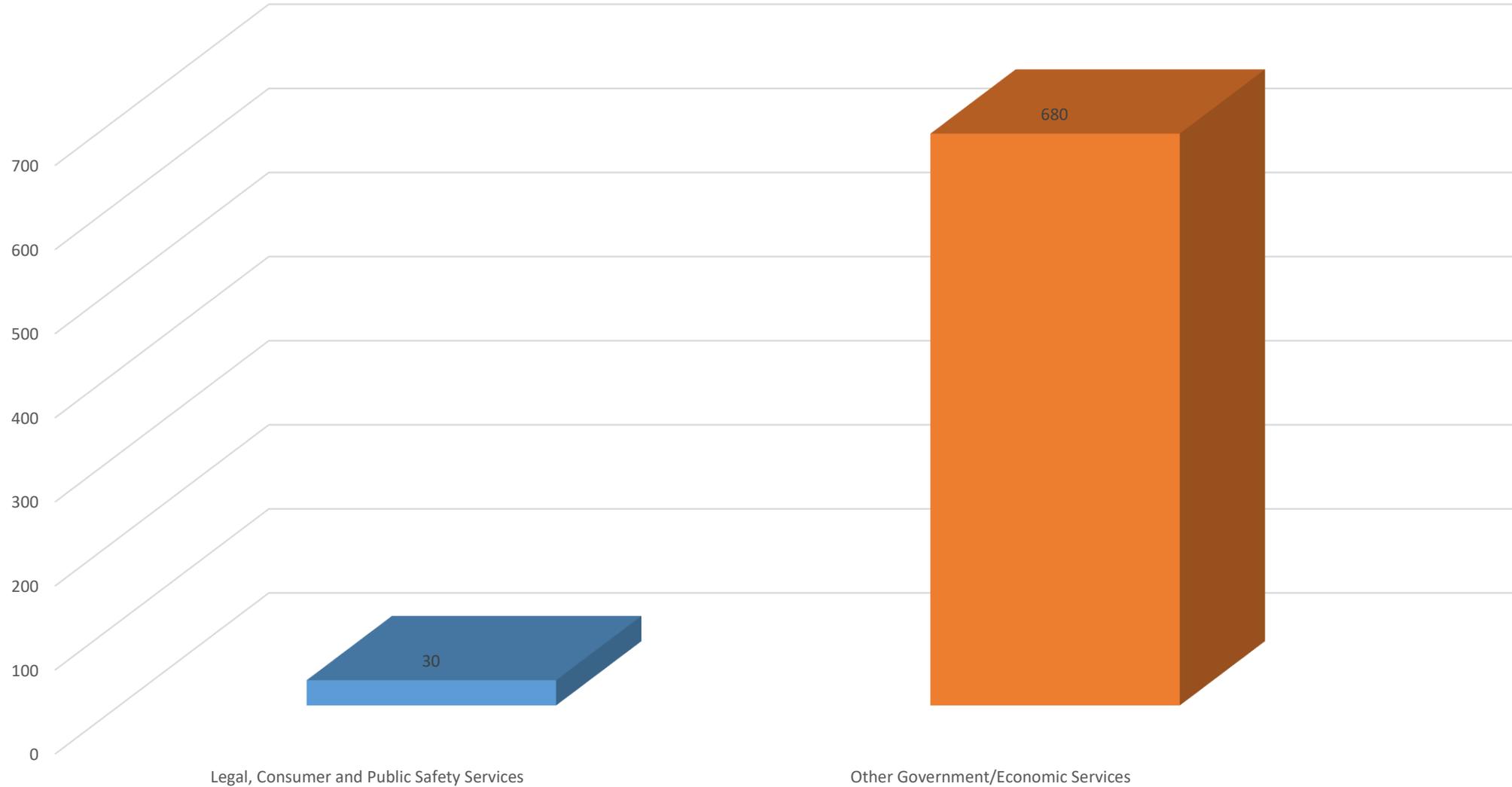
### Peoria Cares October 2023 Complaint Status (as of 11/03/2023)



There are 83 pending tickets from this reporting period as of 11/03/2023.



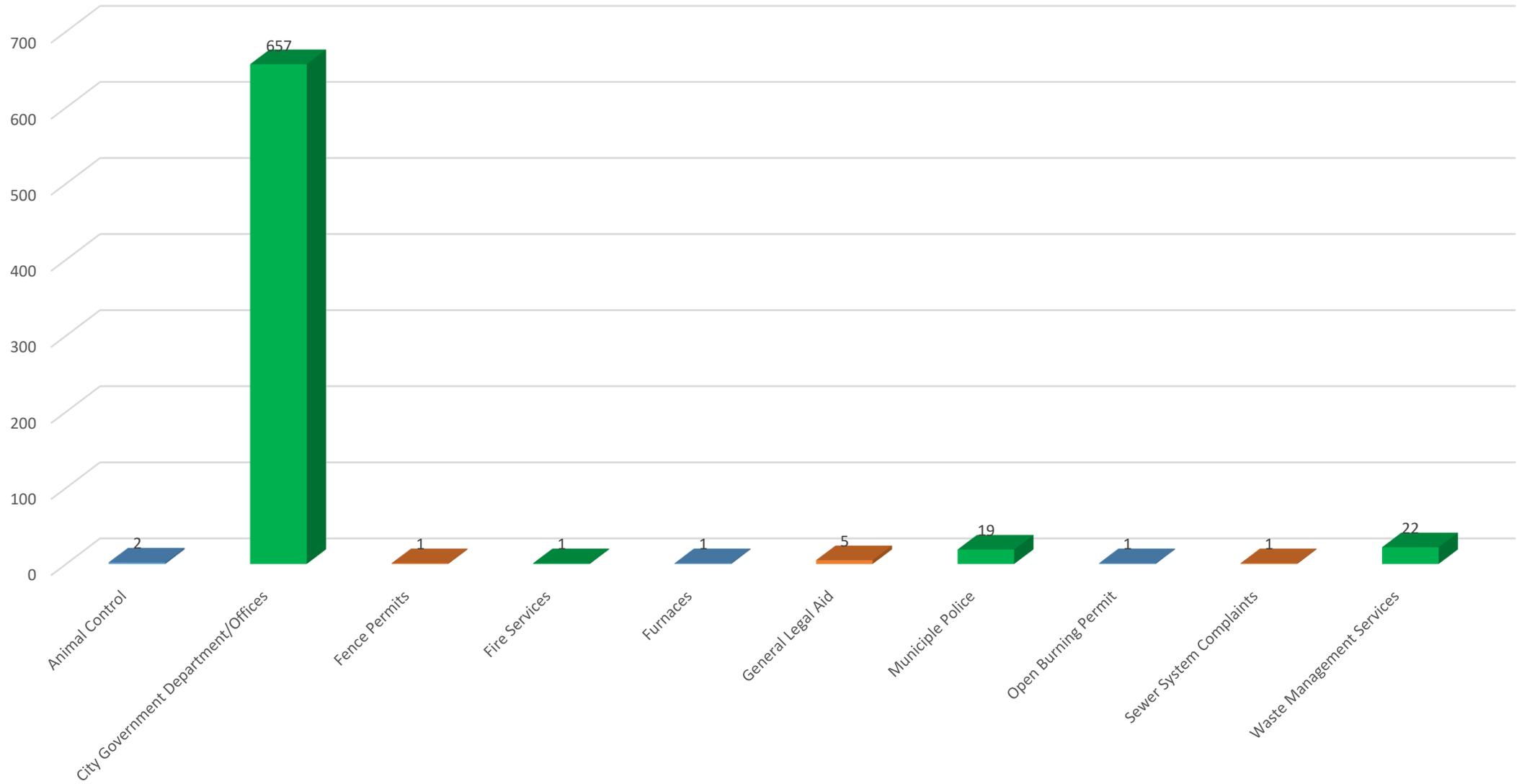
### Overall Need Category of Peoria Cares Calls Not Resulting in a Peoria Cares Ticket- October 2023



An additional 710 calls were received that did not fit the Peoria Cares case criteria.

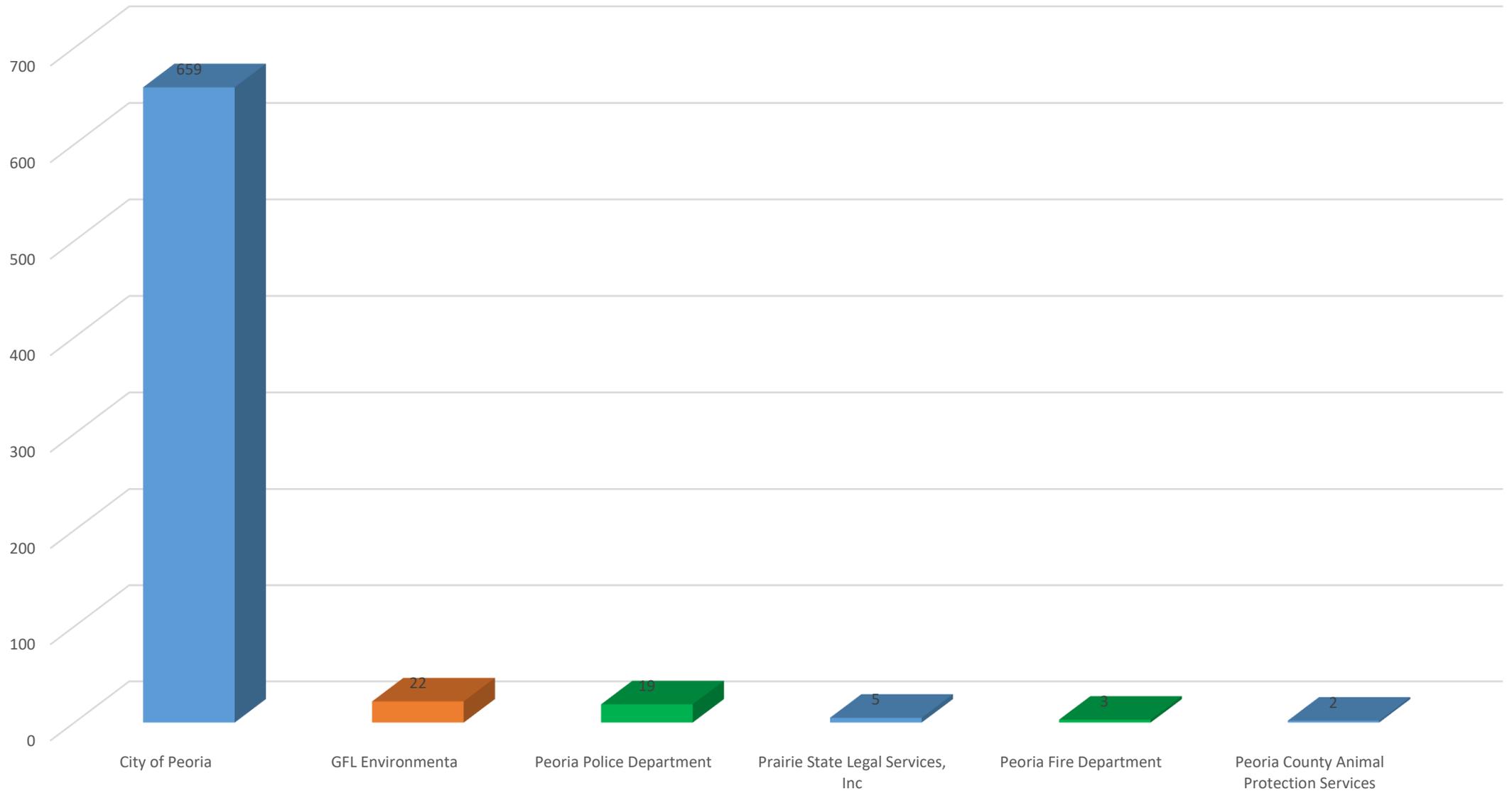


## Service Needs of Peoria Cares Calls Not Resulting in a Peoria Cares Ticket- October 2023

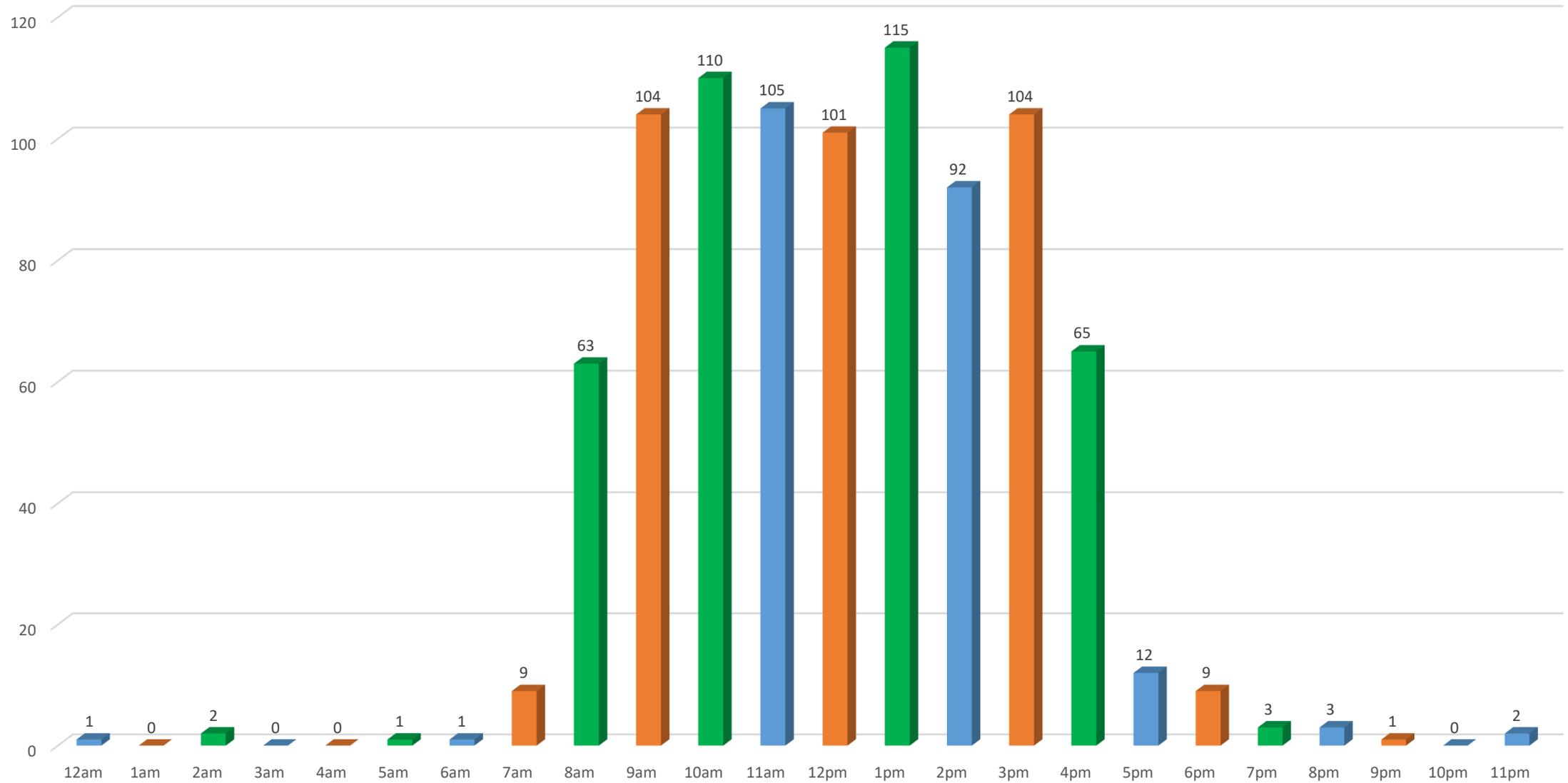


An additional 710 calls were received that did not fit the Peoria Cares case criteria.

### Referrals of Peoria Cares Calls Not Resulting in a Peoria Cares Ticket- October 2023



# Peoria Cares Calls by Time of Day - October 2023



Return calls are made the same business day to each citizen if their call is missed during operational hours or the next business day if it comes in after hours/weekend hours.



## Peoria Cares Calls by Day of Week – October 2023

DATE	N/A's	TICKETS	TOTAL PC	211 TOTAL	DAY TOTAL	% TICKETS	% DAY TOTAL
1-Oct	1	1	2	4	6	50.00%	1.64%
2-Oct	65	11	76	46	122	14.47%	1266.67%
3-Oct	50	11	61	46	107	18.03%	57.01%
4-Oct	33	17	50	56	106	34.00%	47.17%
5-Oct	38	15	53	38	91	28.30%	58.24%
6-Oct	40	7	47	26	73	14.89%	64.38%
7-Oct	1	0	1	6	7	0.00%	14.29%
8-Oct	2	0	2	6	8	0.00%	25.00%
9-Oct	36	12	48	35	83	25.00%	57.83%
10-Oct	49	9	58	45	103	15.52%	56.31%
11-Oct	29	7	36	54	90	19.44%	40.00%
12-Oct	40	8	48	33	81	16.67%	59.26%
13-Oct	34	8	42	28	70	19.05%	60.00%
14-Oct	4	1	5	7	12	20.00%	41.67%
15-Oct	8	0	8	2	10	0.00%	80.00%
16-Oct	50	13	63	37	100	20.63%	63.00%
17-Oct	47	8	55	57	112	14.55%	49.11%
18-Oct	45	4	49	30	79	8.16%	62.03%
19-Oct	39	13	52	31	83	25.00%	62.65%
20-Oct	33	6	39	33	72	15.38%	54.17%
21-Oct	5	0	5	12	17	0.00%	29.41%
22-Oct	0	1	1	7	8	100.00%	12.50%
23-Oct	38	8	46	41	87	17.39%	52.87%
24-Oct	32	5	37	41	78	13.51%	47.44%
25-Oct	33	13	46	44	90	28.26%	51.11%
26-Oct	37	4	41	35	76	9.76%	53.95%
27-Oct	23	6	29	25	54	20.69%	53.70%
28-Oct	5	0	5	3	8	0.00%	62.50%
29-Oct	0	0	0	4	4	0.00%	0.00%
30-Oct	45	3	48	63	111	6.25%	43.24%
31-Oct	42	11	53	32	85	20.75%	0.623529412
	<b>904</b>	<b>202</b>	<b>1106</b>	<b>927</b>	<b>2033</b>	<b>18.57%</b>	<b>86.76%</b>

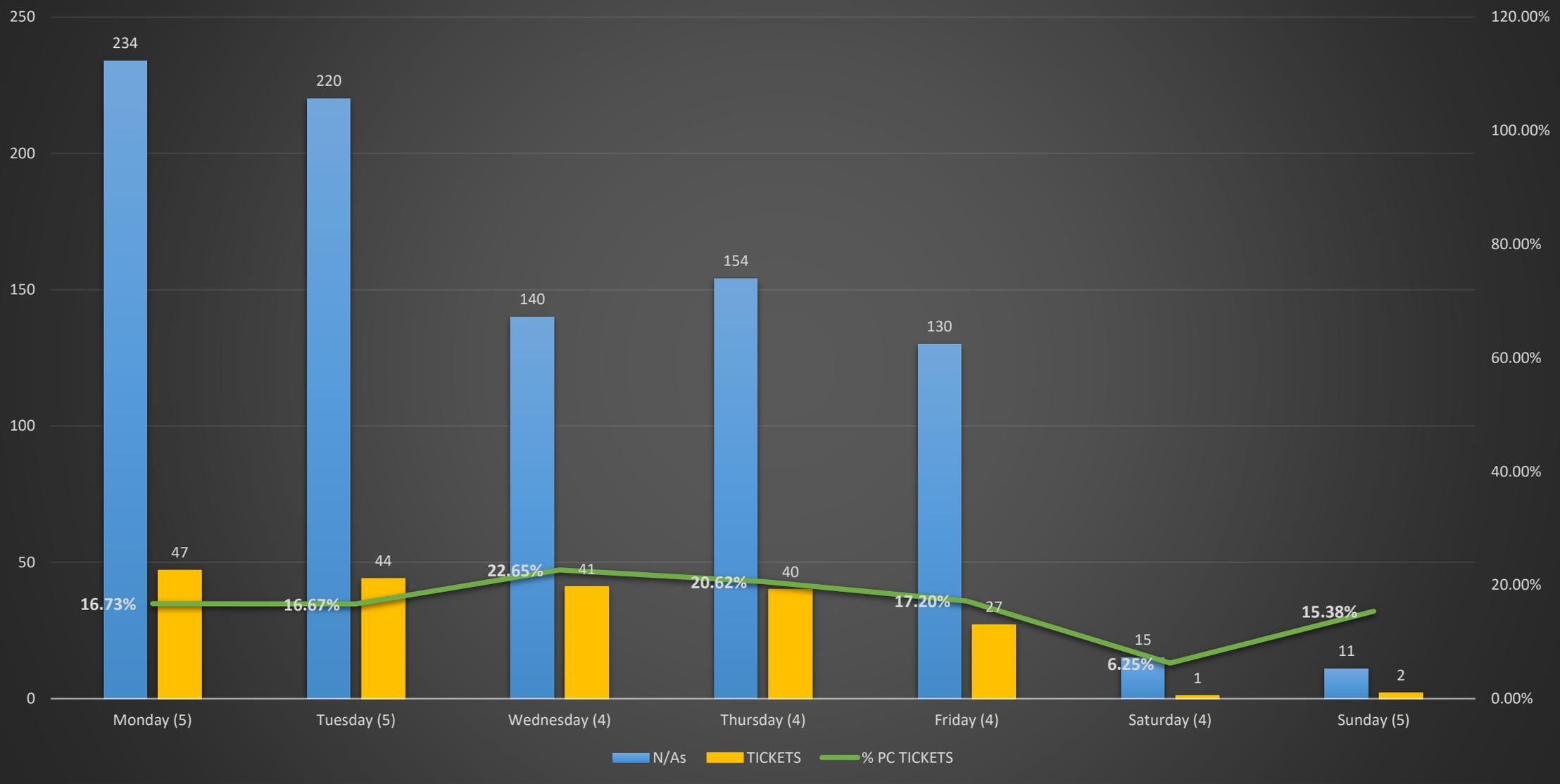
DAY OF WEEK	N/As	TICKETS	TOTAL PC	% PC TICKETS
Monday (5)	234	47	281	16.73%
Tuesday (5)	220	44	264	16.67%
Wednesday (4)	140	41	181	22.65%
Thursday (4)	154	40	194	20.62%
Friday (4)	130	27	157	17.20%
Saturday (4)	15	1	16	6.25%
Sunday (5)	11	2	13	15.38%

- N/A's are calls that came in on the Peoria Cares line that did not result in a Peoria Cares ticket
- % Tickets refers to the percentage of tickets that were created from the calls that came in on the Peoria Cares line
- % Day Total is the percentage of calls that came through on the Peoria Cares line versus the rest of the Call Center's phone calls.

These numbers only reflect phone calls; they do not include emails, walk-ins, or website submissions. Those numbers are reflected in earlier slides. Some phone calls result in multiple Peoria Cares tickets.



# Peoria Cares Call Totals by Day of Week - October 2023



These numbers only reflect phone calls; they do not include emails, walk-ins, or website submissions. Those numbers are reflected in earlier slides. Some phone calls result in multiple Peoria Cares tickets.



**ZONING BOARD OF APPEALS  
TUESDAY, NOVEMBER 28, 2023  
CITY HALL, ROOM 404 – 1:00 P.M.**

**SPECIAL MEETING AGENDA**

**1. CALL TO ORDER**

**2. ROLL CALL**

**3. REGULAR BUSINESS**

*Deliberations will be held at the end of each case after public comment has been closed. No public comment is allowed during deliberations.*

**CASE NO.**            Public hearing on the request of Lance and Kristin Waidzunas to obtain a Major Variance from the City of Peoria Unified Development Code Section 5.4.6.C. Required Setback, to decrease the required setback of a fence from 10 feet to 2 feet in a corner side yard, and to obtain a Minor Variance from the City of Peoria Unified Development Code Section 5.4.6.C. Fence Height, to increase the allowed fence height from 3 feet to 4 feet in a corner side yard, in a Class R-2 (Single Family Residential) District, for the property located at 2004 W Castlemain Drive (Parcel Identification No. 09-19-479-020) Peoria, IL (Council District 5)

**CASE NO.**            Public hearing on the request of Casey Kepple of Kepple Law Group, on behalf of Collin and Kayla Krause, to obtain a Minor Variance from the City of Peoria Unified Development Code Section 5.4.6.B.3. Fence Pillars & 5.4.6.C. Fence Height, to increase the allowed Pillar Height, from 5 feet to 6 feet, and the allowed Fence Height, from 3 feet to 4 feet, respectively, in a Class R2 (Single-Family Residential) District, for the property located at 3416 N Knoxville Avenue (Parcel Identification No. 14-28-451-001) Peoria, IL (Council District 3)

**4. CITIZENS' OPPORTUNITY TO ADDRESS THE COMMISSION**

**5. ADJOURNMENT**