



**OFFICE OF THE CITY MANAGER**



**TO: Honorable Mayor and Members of the City Council**

**FROM: Patrick Urich, City Manager** 

**DATE: May 9, 2024**

**SUBJECT: Issues Update**

The following are issues related to the City for the weekly Issues Update. If there are additional items you believe should be included, please let me know.

**Community Development Department – City of Peoria Launches East Village Growth Cell TIF Garage Demolition Program**

On Tuesday, May 7, the city of Peoria launched the East Village Growth Cell TIF Garage Demolition Program. This program helps to demolish and remove unsafe, detached garages within the boundary of the East Village Growth Cell TIF.

The program is open only to homeowners for the first 60 days. On Monday, July 8, the program will be open to all properties within the boundary of the East Village Growth Cell TIF.

To qualify, applicants:

- Must own the property and have proof of homeowners insurance
- Cannot owe the city any money
- Must be current on property taxes
- Must have a detached garage in unsafe or unusable condition
- Must have a habitable house on the lot where the garage is being demolished

**How to Apply**

Applications for the East Village Growth Cell TIF Garage Demolition Program will be accepted until all funds are exhausted.

There are three ways to submit an application:

- Online: Visit the [East Village Growth Cell TIF Garage Demolition Program page](#)
- Call: (309) 494-8622
- In-Person: Visit City Hall, 419 Fulton Street, Room 203, Peoria, IL 61602 (Monday – Friday; 8:00 AM – 12:00 PM)

For more information, please contact the Peoria Land Bank at 309-494-8622 or [by email](#).

### **PeoriaCorps Hosts Graduation Ceremony for Ninth Cohort**

The City of Peoria Equal Opportunity Office hosted a graduation ceremony for PeoriaCorps' ninth graduating cohort on Friday, May 3, at the PeoriaCorps offices. At-large Peoria Council Member, Dr. Bernice Gordan-Young, PhD, LCPC, was the guest speaker. The graduation highlighted the accomplishments of the AmeriCorps National Volunteer program and celebrated the successful completion of PeoriaCorps' ninth cohort, including members, Bradley Miller, Jessica Smith, Ashlin Thomas, and Dontay Watson.



Launched in October 2017, PeoriaCorps provides career exploration for unemployed workers 18 years and older while providing opportunities to also engage in community service. Through hands-on training, Corps members gain skills in environmental beautification, environmental stewardship, and green landscaping solutions. Members also receive classroom training in soft skills, vital to the career-building process. For the past six months, they have worked on green infrastructure projects, including harvesting and maintaining native plants, removing debris and cleaning, weeding, and utilizing green infrastructure practices around the city of Peoria. Corps members also explored career options, and have earned CPR, OSHA 10, and HAZWOPER 24 certifications for General Industry.



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### **10th Cohort of PeoriaCorps Receive Tour of City Hall**

The newest PeoriaCorps cohort received a tour of City Hall last week and learned about the art and architecture of the building, in addition to the different offices and departments. The 10th cohort began in early March, with a volunteer service completion date of August 31. The 11th cohort will begin in early September 2024; recruitment for those members is ongoing.



### **Peoria Police Department – Sgt. Craig Williams Retires**



Sgt. Craig Williams of the Peoria Police Department said goodbye Tuesday, May 7, 2024, and hello to retirement. Sgt. Williams has been a dedicated and professional officer with PPD for more than 22 years. The city of Peoria thanks Sgt. Williams for his service.

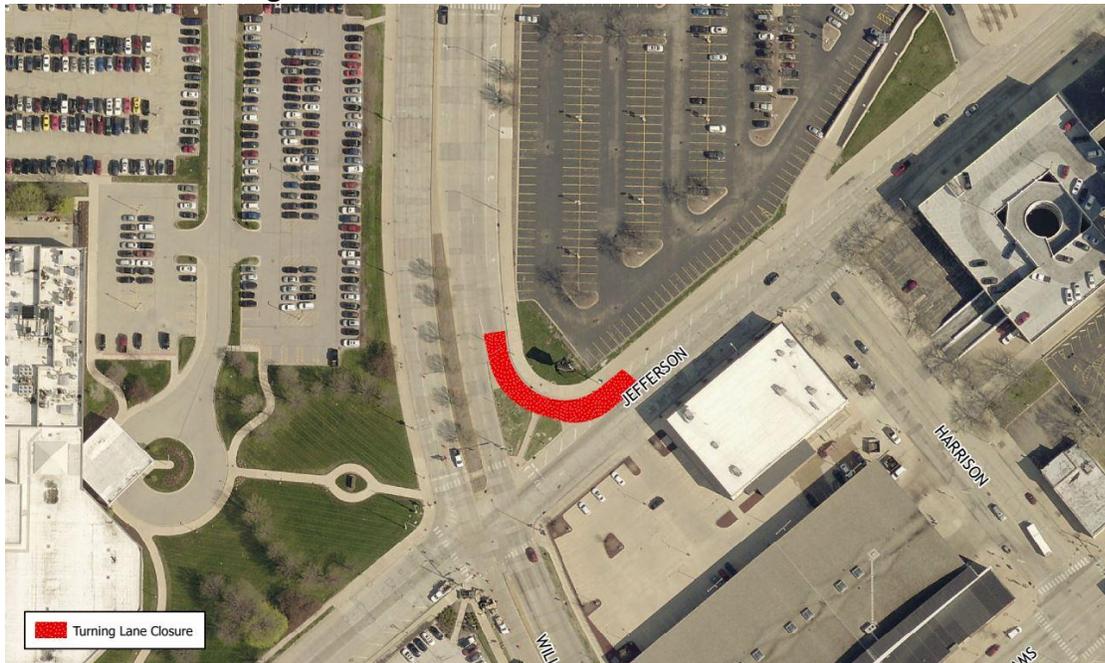


### Peoria Public Works - Jefferson/Adams Conversion Update

Beginning at 7 a.m. on Monday, May 13, the right turn lane on SW Jefferson Avenue onto northbound N William Kumpf Boulevard will close. **The right turn lane closure is necessary for median removal work and will last for two weeks, weather permitting.**

Drivers should follow all marked detours. Southwest-bound traffic on Jefferson Avenue should utilize N MacArthur Highway as the detour route.

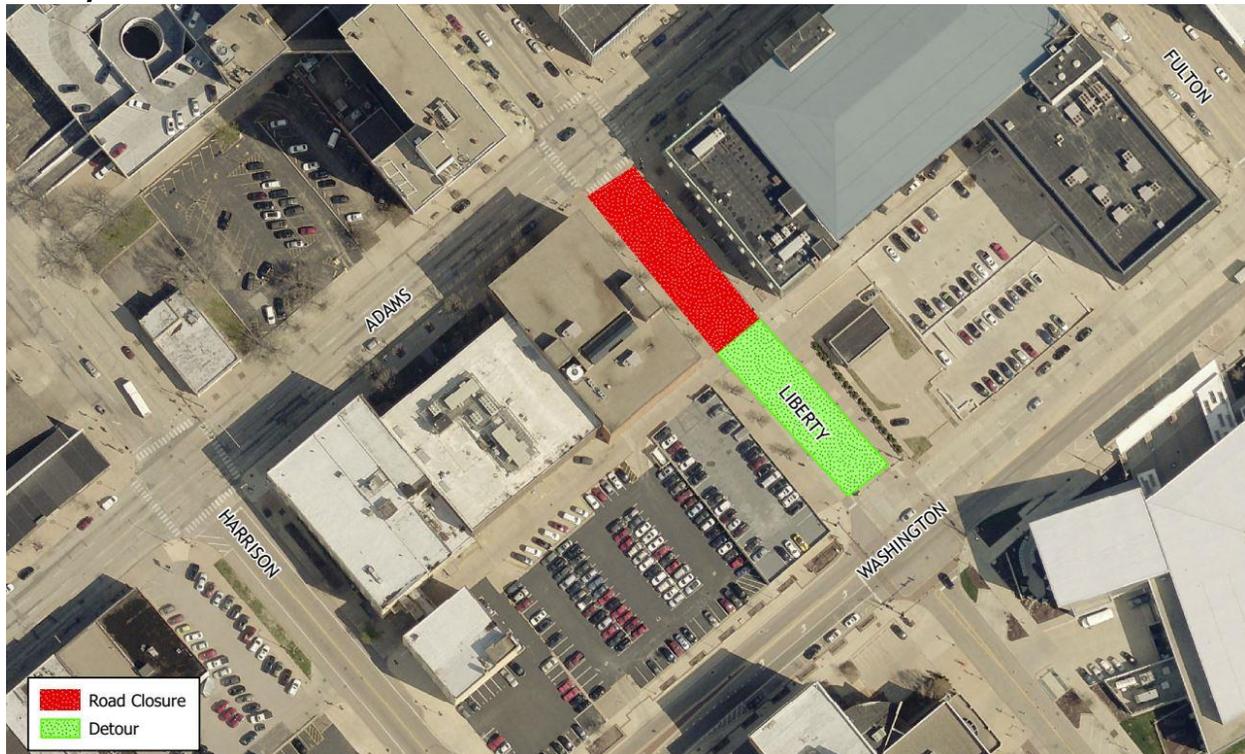
### Jefferson Avenue Right Turn Lane Closure



## Jefferson/Adams Conversion Update Continued

Beginning at 7 a.m. on Wednesday, May 15, Liberty Street will close to through traffic at SW Adams Street. Access to the parking lots along Liberty Street between SW Adams Street and SW Washington Street will be maintained. **Drivers should access these parking lots from SW Washington Street. This closure is scheduled to last two weeks, weather permitting.**

### Liberty Street Closure



### Sidewalk Work Continues

Sidewalk work continues at the intersections of Harrison Street, Liberty Street, and Hamilton Boulevard along SW Adams Street.

Sidewalks near 332 and 300 SW Adams Street, and 200 NE Adams Street remain closed. Pedestrians should continue to use caution near these closures and cross the street at the next available intersection.

Lane and parking restrictions remain in effect along SW Adams Street. On-street parking restrictions are marked. Drivers should look for unbagged, available parking meters for on-street parking. **If parking meters are bagged with “No Parking” signs, drivers should not park at those spots.**

Additional parking, lane, and sidewalk restrictions will be forthcoming as the Adams Street and Jefferson Avenue One-Way to Two-Way (OWTW) Conversion Project progresses.

**Peoria Public Works – Depot Street Construction Project Public Meeting set for May 14**

The city of Peoria Department of Public Works will host a public meeting regarding the Depot Street Construction Project. The hybrid meeting will be from 11 a.m. to noon on Tuesday, May 14, in Twin Towers Conference Room 420, 456 Fulton Street. Attendees may also attend the meeting virtually via Microsoft Teams using the following information.

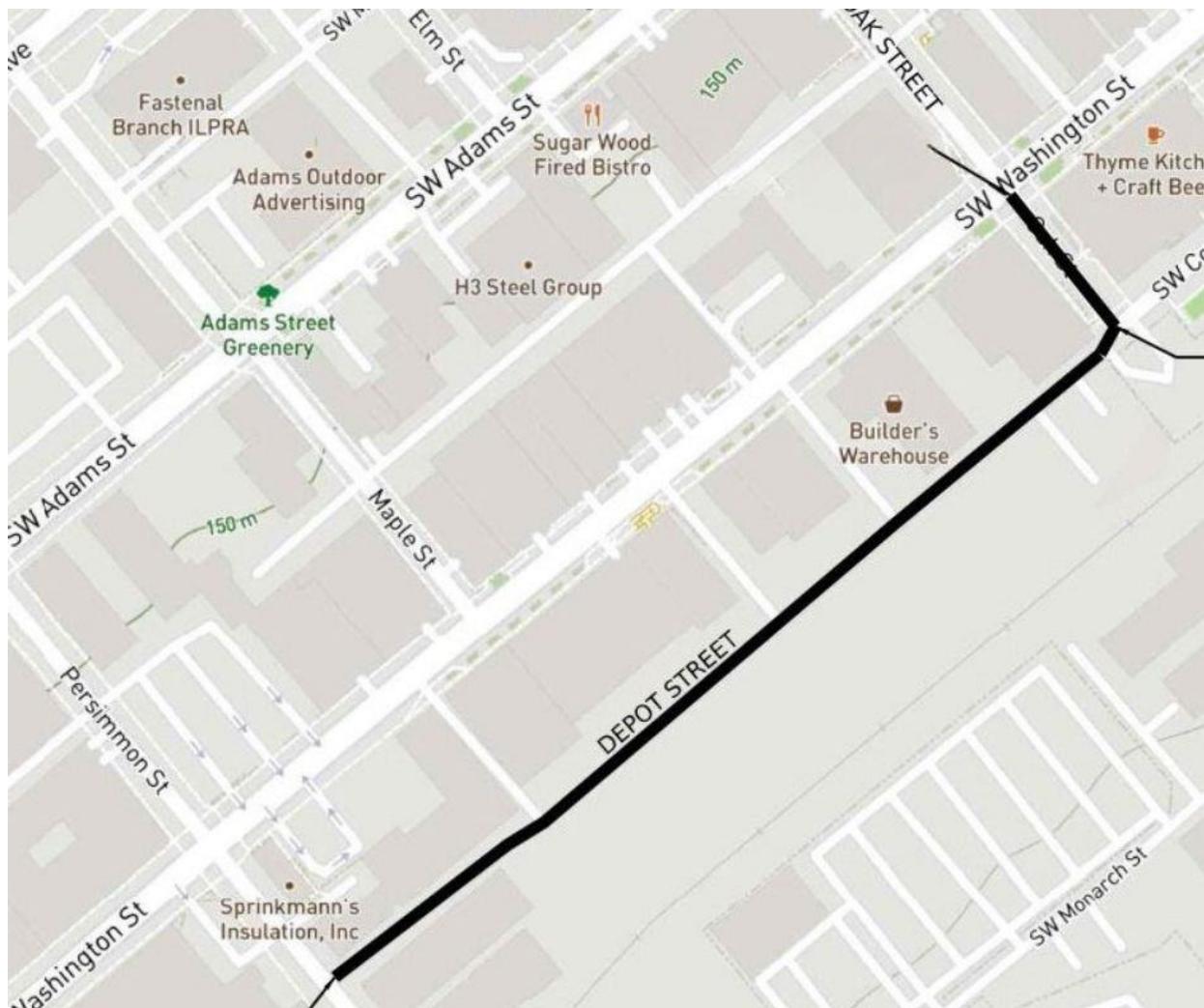
[Join the meeting now](#)

Meeting ID: 275 582 129 963

Passcode: hjEuzz

The public and business owners are encouraged to attend the meeting to learn more about the construction project. Representatives from the City and project team will be available to discuss and answer questions regarding the project.

For more information regarding the Depot Street Construction Project, contact Public Works at [publicworks@peoriagov.org](mailto:publicworks@peoriagov.org) or 309-494-8800.



**About the project:**

Depot Street will be constructed from Oak Street to Persimmon Street to provide better access to properties along Washington Street. A parking lot will also be built to provide additional parking in the Warehouse District.

This \$14.6 million project will begin in the coming weeks, weather permitting.

**Peoria Public Works – Open House to Kick Off National Public Works Week Set for May 16**

The city of Peoria Department of Public Works is hosting an open house from 4-7 p.m. on Thursday, May 16 at the Public Works Facility, 3505 N Dries Lane to kick off National Public Works Week.

The Public Works Open House is an all-ages, family event. Attendees will learn about the department’s operations through interactive demonstrations, displays, and games. Visitors can also check out the inner workings of plow trucks and street sweepers. Multiple community partners will also be present with fun, educational exhibits.

Balloon and face painting artists from the Unique Twist & Twisting Crew and Expressions Body Art & Design will be on hand. A bounce house and complimentary food and drinks will be offered.

**National Public Works Week – May 19-25**

Since 1960, the American Public Works Association has sponsored National Public Works Week. Across North America, more than 30,000 members in the U.S. and Canada use this week to energize and educate the public on the importance of public works to their daily lives: planning, building, managing, and operating at the heart of their local communities to improve everyday quality of life.

**Peoria Public Schools Update – Senior Signing Days**

I am thrilled to announce the 3rd Annual Senior Signing Day at Woodruff Career and Technical Center, happening May 8, 2024, at 10 a.m. This event celebrates thirty-one graduating seniors



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who have completed trade internships and secured job offers. Their hard work and dedication, supported by parents and guardians, highlight the success of Peoria Public School's Career and Technical Education program.

As we saw during the recent signing day event with Caterpillar for Manual graduates, Woodruff's senior signing day highlights the robust connection between Peoria Public Schools and the local business community. It demonstrates businesses' commitment to investing in the future of our students. We invite our community to join us in applauding these outstanding seniors, celebrating their achievements, and inspiring them as they begin their professional careers.

With gratitude,

A handwritten signature in black ink, reading "Sharon Desmoulin-Kherat". The signature is written in a cursive style with a large initial 'S'.

Sharon Desmoulin-Kherat, Ed.D

#### Community Development Weekly Report

- Please see attached

#### Peoria Cares Monthly Report

- Please see attached

# WEEKLY DEVELOPMENT ACTIVITY REPORT

## CITY OF PEORIA – COMMUNITY DEVELOPMENT DEPARTMENT

**Date: 05/02/2024 - 05/08/2024**

This summary document is produced on a weekly basis. It is used as an agenda for the City Development Review Board and as a transparency tool to allow the public to be aware of development in Peoria.

### 1. Summary Information

- **One Stop Shop** is held every Monday at 1:30 PM in City Hall. This is a free service for anyone who wants to discuss development with staff from various City departments, local utility companies, the Health Department, and CityLink.
- **Development Center Permits** can typically be issued immediately and/or do not require an extensive review period. These permits include most trade (electrical, plumbing, HVAC, etc.) permits, repair permits, new single-family residential construction, alteration/additions, and demolitions.
- Each permit application includes a self-reported value of the project. The **Total Value of Development (YTD)** is the sum of these reported values.

	This Week	YTD
One Stop Shop Customers	3	24
Development Center Permits Issued	50	1027
Total Value of Development	\$ 1,643,388	\$ 44,522,337

### 2. Development Review Board Projects

- The **Development Review Board** is a group of City staff, local utility representatives, and other local government agencies that review and comment on more complex development applications and cases that are required to go to a public hearing.
- Items listed below with the prefixes HPC, PZC or ZBA in the first column are considered **Plans**. **Plans** are development applications that require multiple departments to review for compliance and include a public hearing before a City Commission; in some cases, **Plans** may also require a final decision by the City Council.
- All other items listed below are **Building Permits**. **Building Permits** are development applications that require multiple departments to review for compliance but do not require a public hearing or City Council review.
- The **Staff Assigned** to each item is the primary contact person for any inquiries.

Plan/Permit #	Address	Type	Description	Council District	Planner Assigned
COM-12351-2024	3415 N Sheridan Rd	Commercial Alteration	Ext. Alt. – Parking lot expansion – Buehler Home	2	KW
COM-12376-2024	7716 N Radnor Rd	Commercial Alteration	Int. Alt. – Kellog Golf Course	5	JR
COM-12343-2024	3707 N Dayton Ave	Commercial Alteration	Ext. Alt. – Roof repair – Ignite Church	3	KW
COM-12391-2024	4701 N University St	Commercial Alteration	Int. Alt. – Bremer Jewelry	2	KW
ZBA-1841-2024	800 SW Adams St	Zoning Board of Appeals	Major Variance – Reduce required parking lot landscaping	1	JN

#### Additional Activity

- These projects are not subject to review by the Development Review Board.

Plan/Permit #	Address	Type	Description	Council District	Planner Assigned
-					

## WEEKLY DEVELOPMENT ACTIVITY REPORT CITY OF PEORIA – COMMUNITY DEVELOPMENT DEPARTMENT

### 3. Certificates of Occupancy Issued

- **Certificates of Occupancy** are issued after the work authorized by a permit has been inspected and substantially meets all applicable codes and regulations.

Address	Type	Business Name	Council District
-			

### 4. Land Bank Activity

- The **City Land Bank** acquires properties to hold for future development, it transfers properties to new owners when possible, and it demolishes unsafe and abandoned structures to reduce blight in the community.

Properties Acquired			
Parcel Number	Address	Council District	Received Through
-			

Properties Transferred to New Owner			
Parcel Number	Address	Council District	Transferred Through
-			

Properties Demolished			
Parcel Number	Address	Council District	Ownership Type and Reason
18-08-331-028	1315 W Smith St	1	Private - Emergency
18-08-331-027	1317 W Smith St	1	Private - Emergency
17-13-276-002	1031 W Tonti Cir	1	Private - Emergency
18-17-305-003	1406 S Western Ave	1	Private - Planned

### 5. Peoria City/County Health Department License Information

- The **Peoria City/County Health Department** licenses multiple types of food establishments. The information in this table is provided for informational purposes only.

Address	Business Name	Description	Council District
-			

**WEEKLY DEVELOPMENT ACTIVITY REPORT  
CITY OF PEORIA – COMMUNITY DEVELOPMENT DEPARTMENT**

**Community Development Department Contact Information**

Staff who are typically assigned to manage development applications.

**Leah Allison (LA)**  
*Asst. Director of Com. Dev.*  
494-8667

**Josh Naven (JN)**  
*Senior Urban Planner*  
494-8657

**Kerilyn Weick (KW)**  
*Senior Urban Planner*  
494-8606

**Julia Rose (JR)**  
*Urban Planner*  
494-8649

**Rich Storm (RS)**  
*Building Safety Manager*  
494-8632

**Matt Ziller (MZ)**  
*Building Inspector*  
494-8628

**Craig Reid (CR)**  
*Building Inspector*  
494-8925

**Issac Garcia (IG)**  
*Building Inspector*  
494-8921

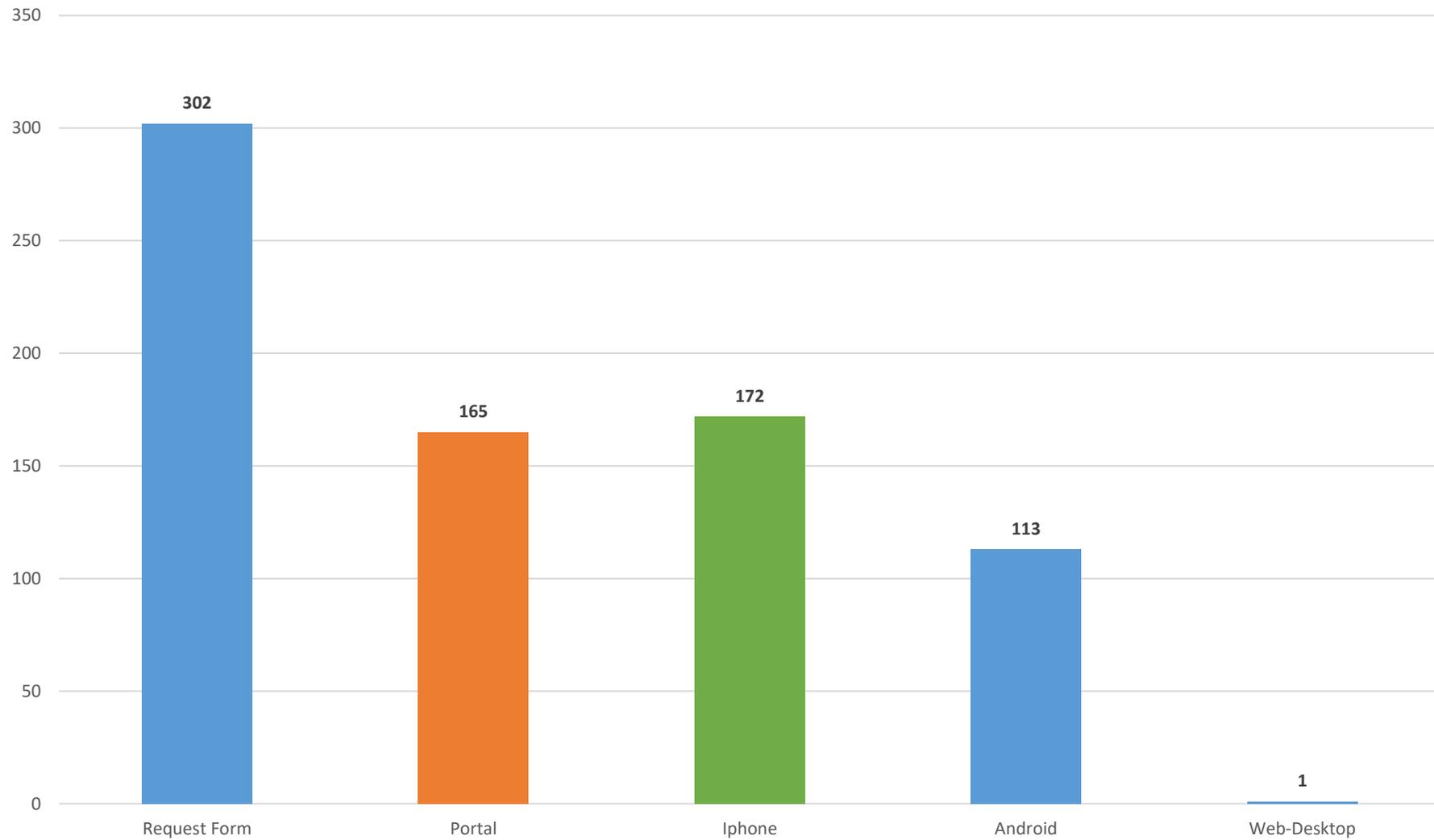
# *Peoria Cares*



## *2024 Monthly Report*

***From: The Office of the City Manager***  
***Presented to: City of Peoria, Mayor and Council Members***  
***April 2024***

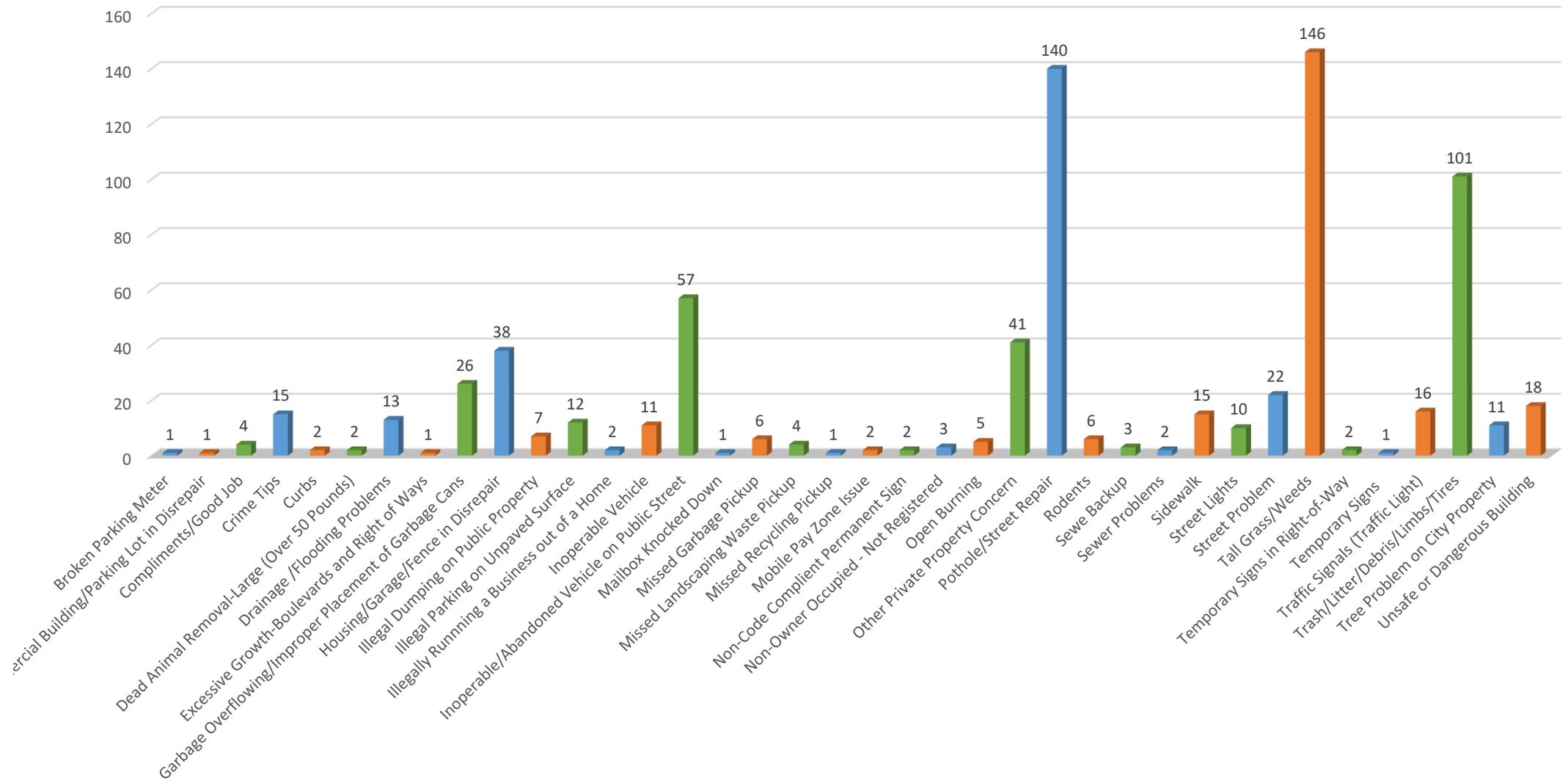
## Peoria Cares Communication Transactions During the Month of April 2024



Total number of cases received: 753



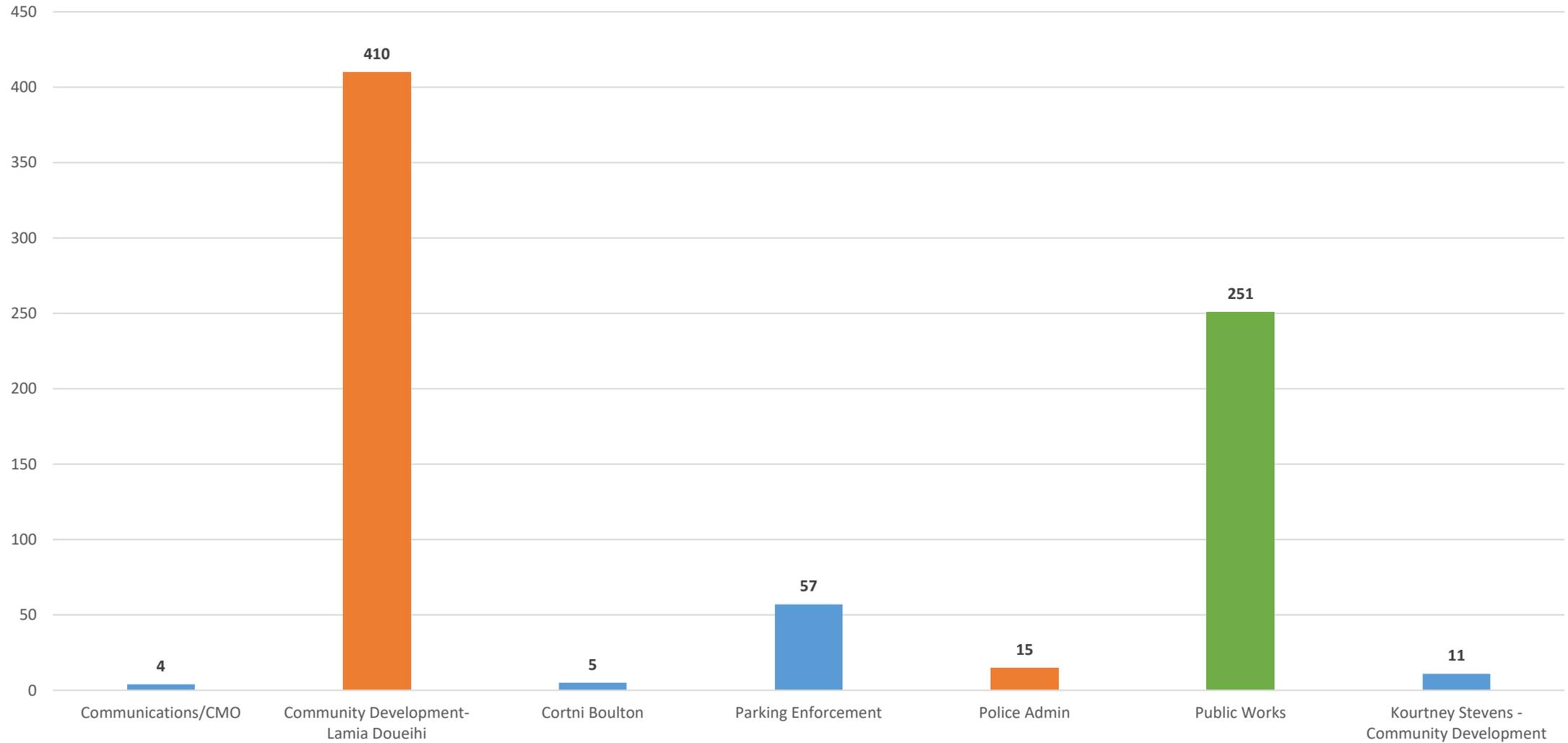
## Peoria Cares April 2024 Complaints by Category



Total number of cases received: 753



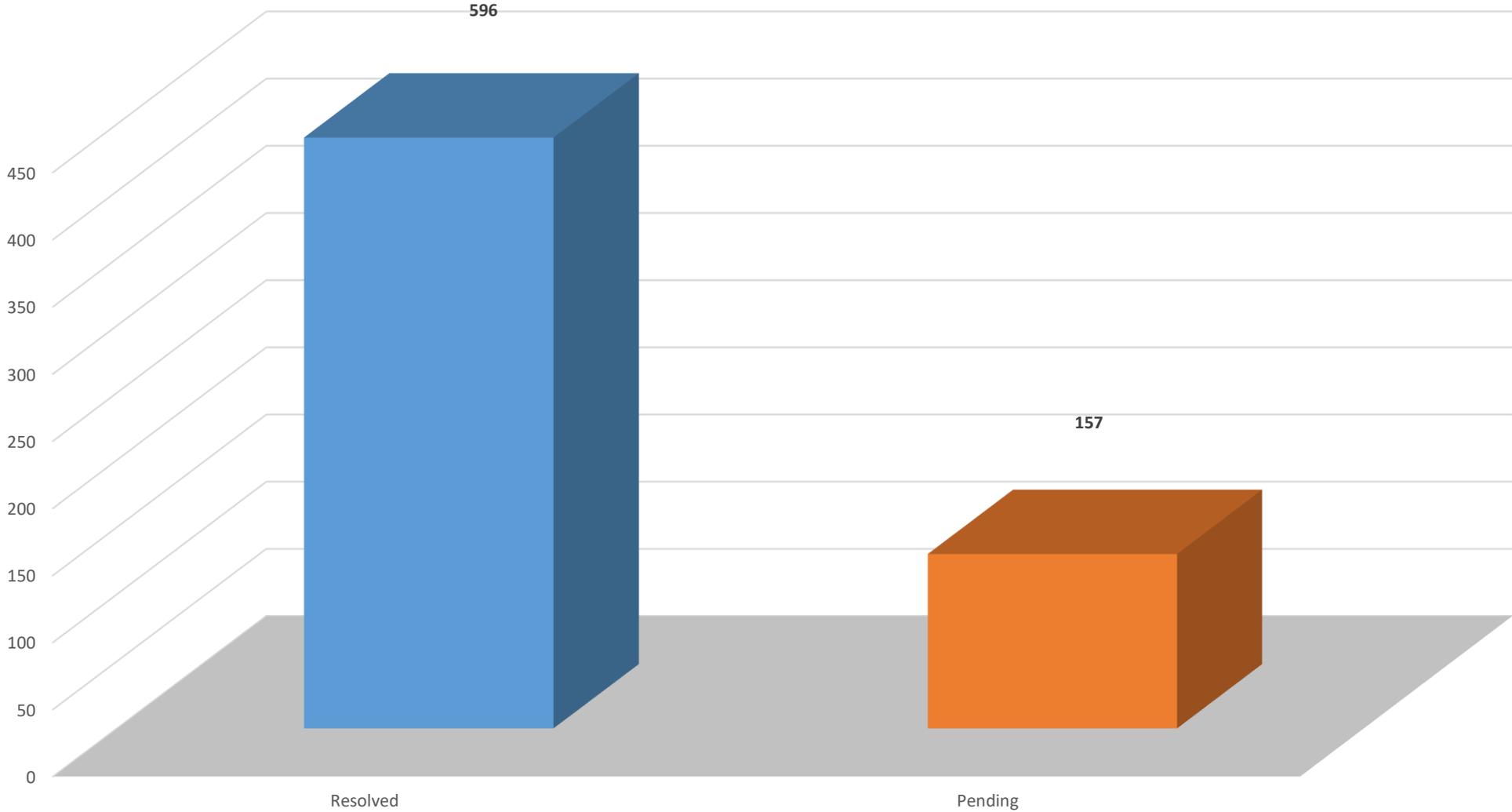
### Peoria Cares April 2024 Complaints by Department



Total number of cases received: 753



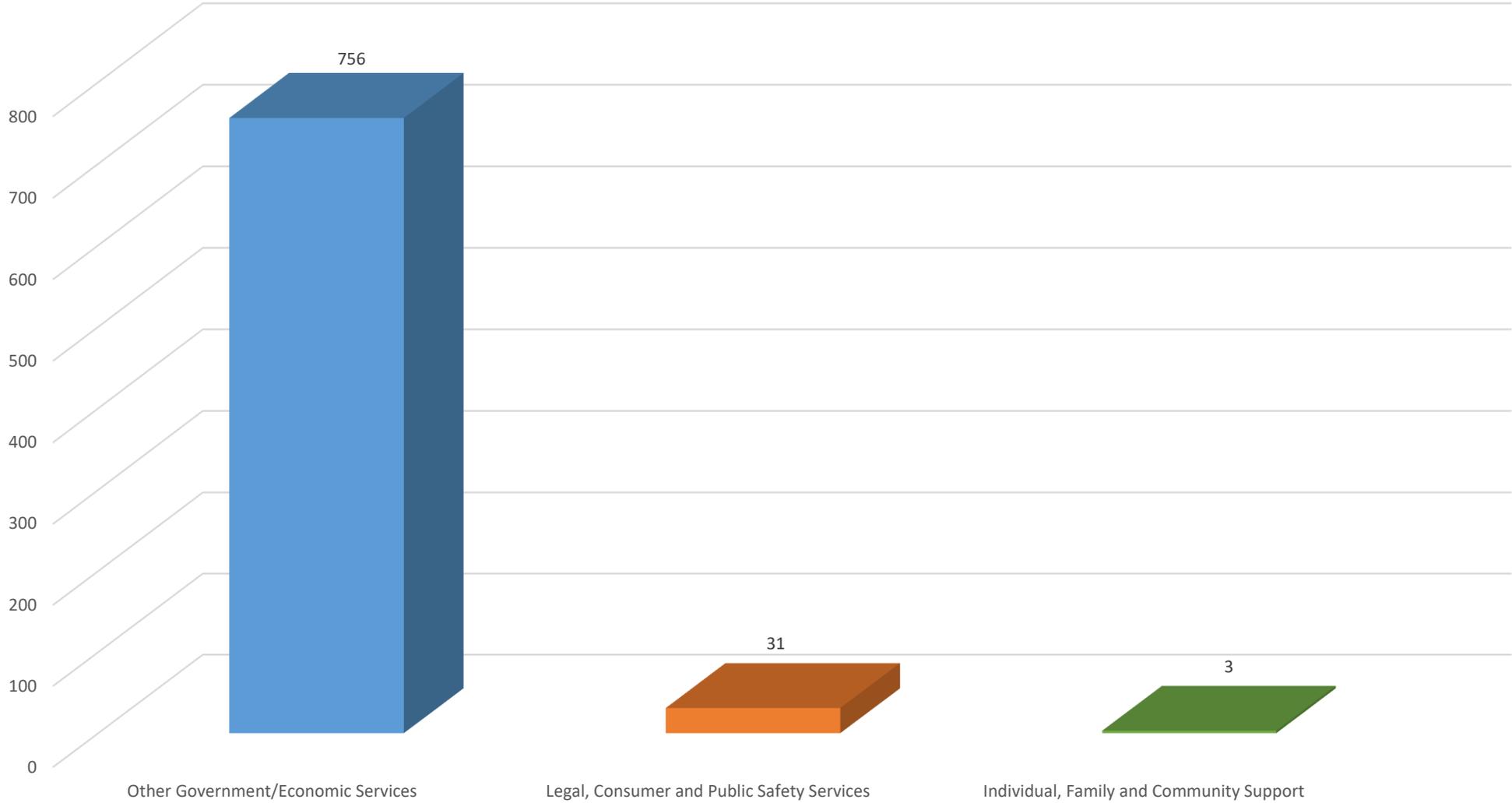
**Peoria Cares April 2024 Complaint Status (as of 05/06/24)**



There are 130 pending tickets from this reporting period as of 05/06/2024.



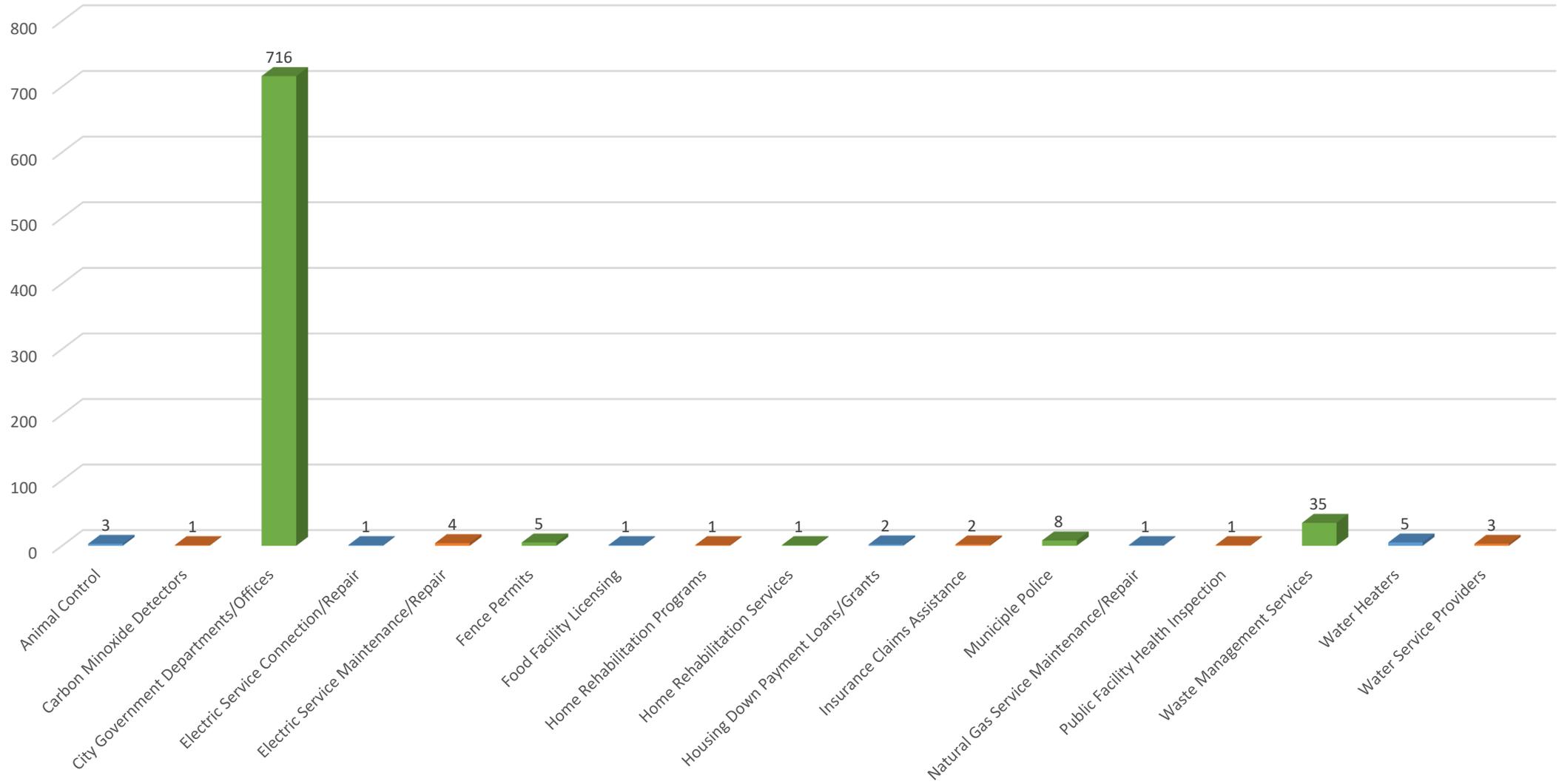
### Overall Need Category of Peoria Cares Calls Not Resulting in a Peoria Cares Ticket- April 2024



An additional 790 calls were received that did not fit the Peoria Cares case criteria.

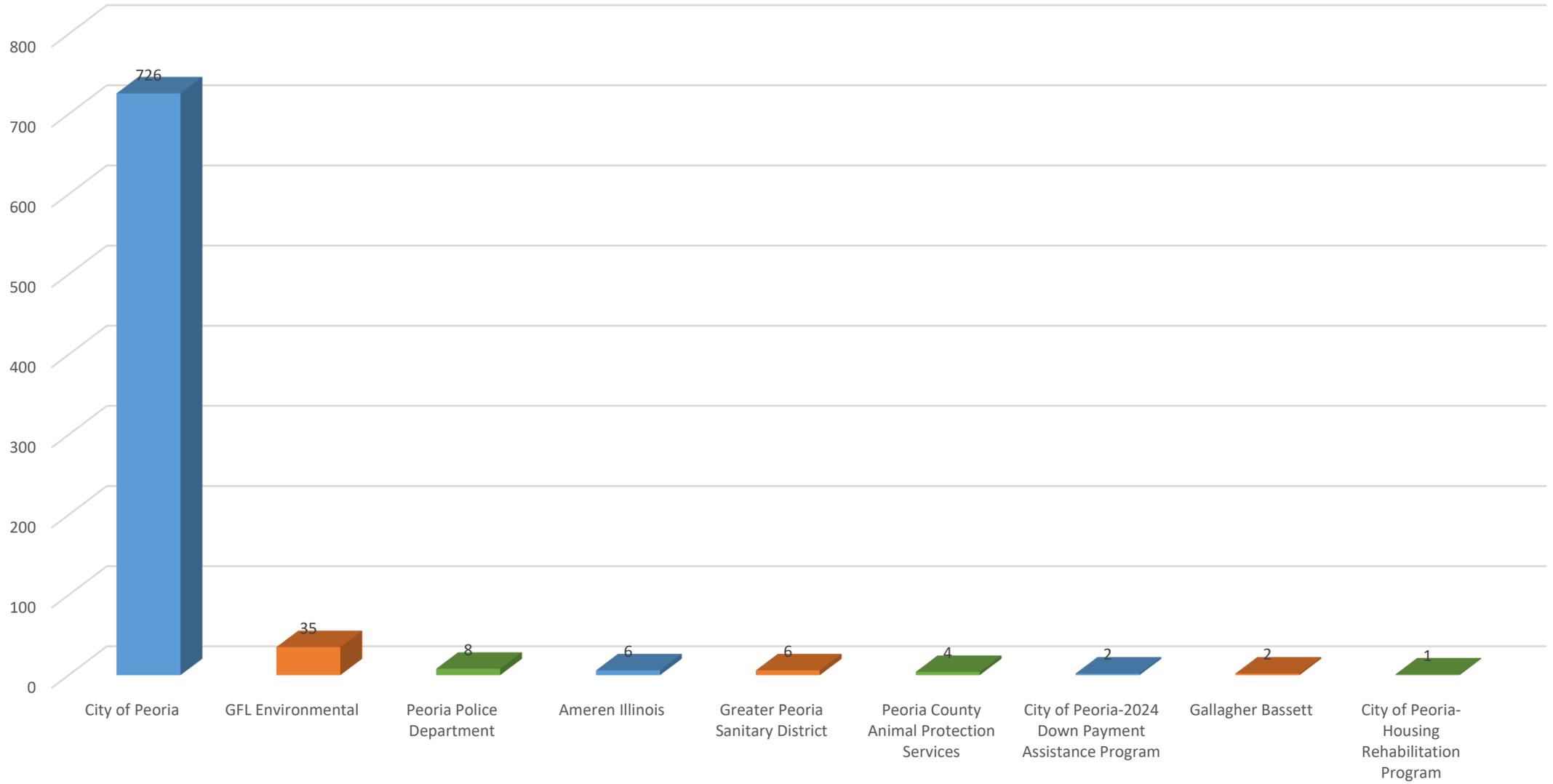


## Service Needs of Peoria Cares Calls Not Resulting in a Peoria Cares Ticket- April 2024

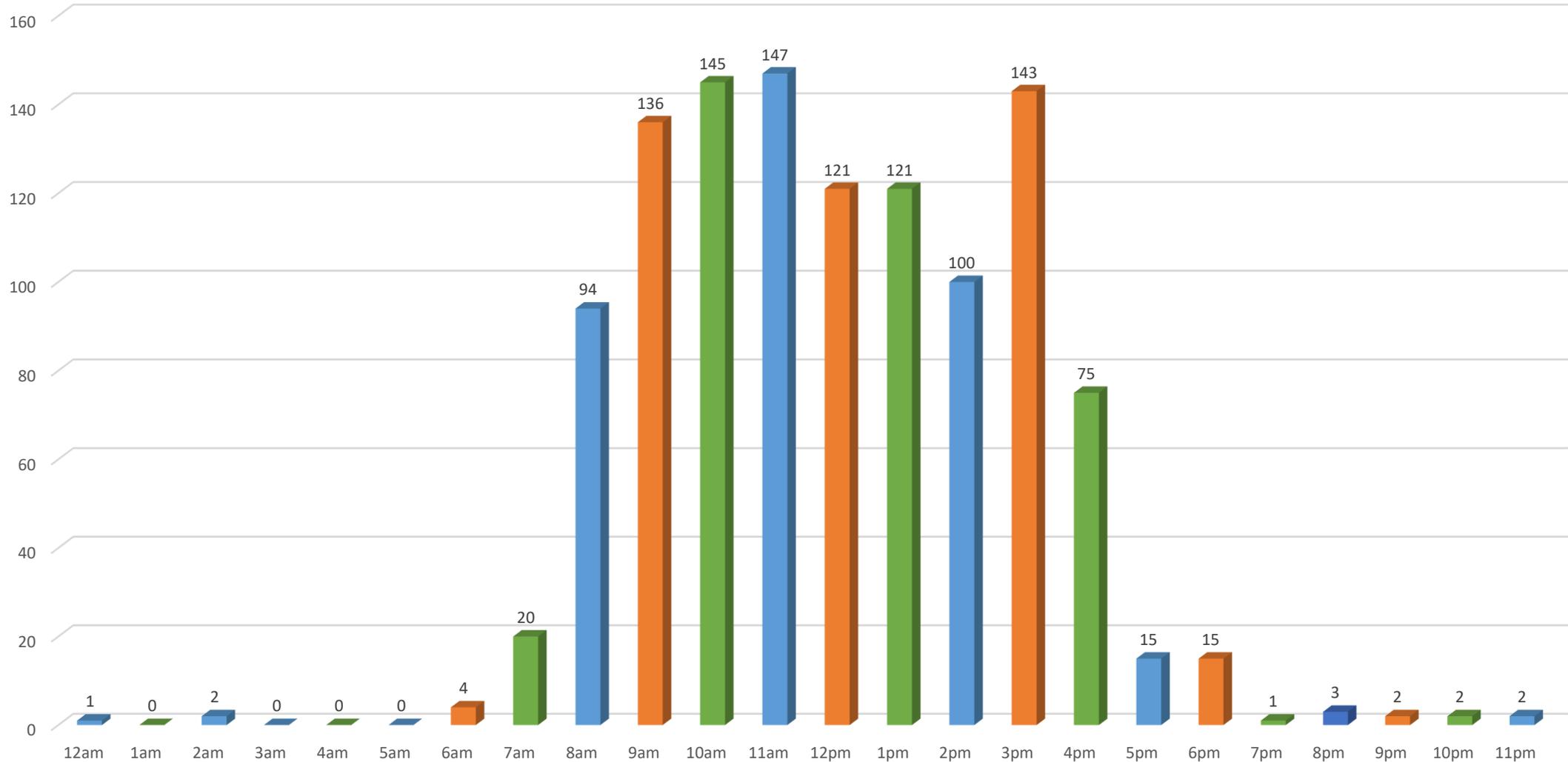


An additional 790 calls were received that did not fit the Peoria Cares case criteria.

### Referrals of Peoria Cares Calls Not Resulting in a Peoria Cares Ticket- April 2024



## Peoria Cares Calls by Time of Day - April 2024



Return calls are made the same business day to each citizen if their call is missed during operational hours or the next business day if it comes in after hours/weekend hours.



## Peoria Cares Calls by Day of Week – April 2024

DATE	N/A's	TICKETS	TOTAL PC	211 TOTAL	DAY TOTAL	% TICKETS	% DAY TOTAL
1-Apr	66	9	75	35	110	12.00%	68.18%
2-Apr	55	8	63	35	98	12.70%	64.29%
3-Apr	32	3	35	29	64	8.57%	54.69%
4-Apr	55	6	61	24	85	9.84%	71.76%
5-Apr	38	12	50	26	76	24.00%	65.79%
6-Apr	0	2	2	6	8	100.00%	25.00%
7-Apr	2	1	3	2	5	33.33%	60.00%
8-Apr	53	7	60	30	90	11.67%	66.67%
9-Apr	50	9	59	38	97	15.25%	60.82%
10-Apr	46	8	54	28	82	14.81%	65.85%
11-Apr	53	6	59	39	98	10.17%	60.20%
12-Apr	48	12	60	18	78	20.00%	76.92%
13-Apr	5	1	6	2	8	16.67%	75.00%
14-Apr	3	0	3	4	7	0.00%	42.86%
15-Apr	51	12	63	43	106	19.05%	59.43%
16-Apr	52	8	60	30	90	13.33%	66.67%
17-Apr	66	8	74	51	125	10.81%	59.20%
18-Apr	51	6	57	42	99	10.53%	57.58%
19-Apr	33	5	38	28	66	13.16%	57.58%
20-Apr	1	0	1	12	13	0.00%	7.69%
21-Apr	5	0	5	7	12	0.00%	41.67%
22-Apr	45	18	63	45	108	28.57%	58.33%
23-Apr	52	12	64	49	113	18.75%	56.64%
24-Apr	48	17	65	41	106	26.15%	61.32%
25-Apr	38	12	50	48	98	24.00%	51.02%
26-Apr	58	9	67	42	109	13.43%	61.47%
27-Apr	2	2	4	9	13	50.00%	30.77%
28-Apr	4	1	5	8	13	20.00%	38.46%
29-Apr	72	21	93	38	131	22.58%	70.99%
30-Apr	68	22	90	38	128	24.44%	70.31%
	<b>1152</b>	<b>237</b>	<b>1389</b>	<b>847</b>	<b>2236</b>	<b>19.46%</b>	<b>56.91%</b>

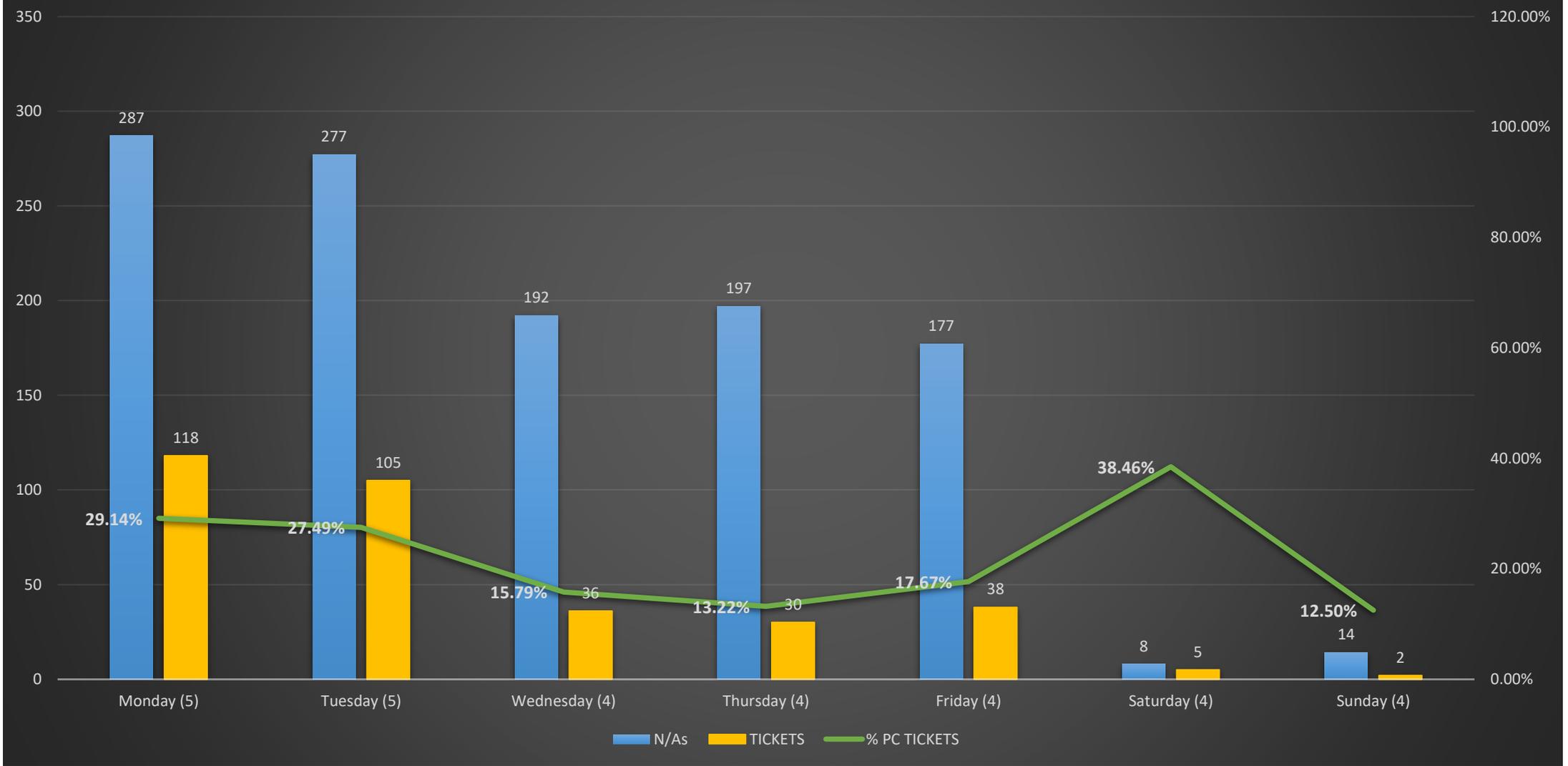
DAY OF WEEK	N/As	TICKETS	TOTAL PC	% PC TICKETS
Monday (5)	287	118	405	29.14%
Tuesday (5)	277	105	382	27.49%
Wednesday (4)	192	36	228	15.79%
Thursday (4)	197	30	227	13.22%
Friday (4)	177	38	215	17.67%
Saturday (4)	8	5	13	38.46%
Sunday (4)	14	2	16	12.50%

- N/A' s are calls that came in on the Peoria Cares line that did not result in a Peoria Cares ticket
- % Tickets refers to the percentage of tickets that were created from the calls that came in on the Peoria Cares line
- % Day Total is the percentage of calls that came through on the Peoria Cares line versus the rest of the Call Center's phone calls.

These numbers only reflect phone calls; they do not include emails, walk-ins, or website submissions. Those numbers are reflected in earlier slides. Some phone calls result in multiple Peoria Cares tickets.



## Peoria Cares Call Totals by Day of Week - April 2024



These numbers only reflect phone calls; they do not include emails, walk-ins, or website submissions. Those numbers are reflected in earlier slides. Some phone calls result in multiple Peoria Cares tickets.